2021

Quarterly Report First Quarter

January 1, 2021 - March 31, 2021





Energy Efficiency Program

Nicor Gas Company Energy Efficiency Program – Plan Year 2021 Quarterly Report: First Quarter

Portfolio summary

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Portfolio summary

Year-to-date results

January 1, 2021-March 31, 2021

1.50M

Net savings to date

8.6%

Percent of planned savings

17.37M

Annual savings goal

\$10.5M

Spend to date

24%

Percent of planned spend

\$44.5M

Annual budget

Key portfolio highlights

 Our residential new construction offering saw 774 homes completed, or 87% of the annual participation goal. Based on current forecasts, the program is tracking to finish PY2021 at ~224% of goal (~2,000 completed homes).

Portfolio summary

- A large multi-family weatherization project in Chicago Heights was identified in Q1 that will provide savings to 320 units, across 30 buildings. The project estimated completion date is July 2021.
- The Business Optimization Program (BOP) continues to do very well where many school districts have participated in energy assessments and DI, and are using the enhanced rebates to follow-up on recommended projects.

Residential programs

5

Programs

871K

Net therm savings to date

\$4.1M

Spend to date

Key highlights

- In Q1, our residential new construction offering saw 774 homes completed, or 87% of the annual participation goal. Based on current forecasts, the program is tracking to finish PY2021 at ~224% of goal (~2,000 completed homes).
- The multi-family direct installation portion of the program is currently ahead of goal going into Q2. We have served 1,170 units, which is 30% of our annual goal.
- We have come to an agreement with ComEd to relaunch smart thermostat rebates on the ComEd Marketplace starting April 1.

Program overviews

Home Energy Efficiency Rebates (HEER)

The objective of the Home Energy Efficiency Rebate ("HEER") program is to obtain energy savings by overcoming market barriers to the purchase, installation and maintenance of high-efficiency natural gas space-heating equipment as well as other targeted measures in residential applications.

Home Energy Savings (HES)

The Home Energy Savings ("HES") program is a whole-house single-family weatherization program with the objective to obtain natural gas savings in existing single-family buildings by overcoming market barriers to the installation of energy efficiency measures. The HES program provides weatherization and shell improvement opportunities using standard, prescriptive and whole-house approaches. This offering consists of a home energy assessment (HEA) and air sealing and insulation (ASI) components.

Multi-family (MF)

The Multi-Family program ("MF") addresses residential (living units) and commercial (communal areas, central plants) energy efficiency opportunities available in multi-family buildings. The program aims to overcome market barriers to the installation of energy efficiency measures in multi-family buildings by offering comprehensive assessments, technical assistance and incentives. MF provides property owners with turnkey services to reduce energy and water use in residential living units, communal areas and in the building shell.

Residential New Construction (RNC)

The objective of the Residential New Construction program ("RNC") is to obtain energy savings by increasing the energy efficiency of single-family and duplex new construction homes. The program provides participating new home builders and their verifier companies a financial incentive to either a) exceed state and local building code requirements regarding duct and air sealing, along with the installation of specific high-efficiency equipment, or b) install prescriptive high-efficiency equipment only.

Energy Education and Outreach

The energy education and outreach program is intended to enhance residential customers' understanding of energy usage in their homes and educate these customers.

Home Energy Efficiency Rebates (HEER)

- Savings achieved to date 401,398 net therms
- Participation above goal during Q1 for furnaces and boilers put us in a very good position. Lower participation for advanced thermostats will improve starting April 1, when Nicor Gas rejoins the ComEd Marketplace.
- In Q1, HEER has incentivized over 4,100 high-efficiency furnaces and boilers and over 1,100 smart thermostats.
- From March 12, 2020, to date, COVID-19 has impacted trade ally access to customers' homes to perform installations. Nicor Gas continues to offer rebates to customers for high-efficiency furnaces, boilers and smart thermostats. COVID-19 impacts will likely persist until further notice.
- Nicor Gas continued offering a temporary rebate bonus of \$50 to residential customers who replaced their existing furnace with a new high-efficiency 95% or 97% AFUE furnace during Q1 2021.
 The rebate for a 95% AFUE furnace was raised from \$200 to \$250 and the rebate for a 97% AFUE furnace was raised from \$225 to \$275.

Home Energy Savings (HES)

- Savings achieved to date 127,040 net therms
- Through March 31, 2021, HES has been able to provide over 2,300 customers with in-person home energy assessments and 280 customers with virtual assessments.
- We have continued to see an increase in customer interest for the virtual assessments.
- The ASI portion of HES has served 360 homes in the first quarter and continues to be a popular program for customers.

Multi-family (MF)

- Savings achieved to date 13,332 net therms
- MF direct installation is currently ahead of goal, going into Q2. We have served 1,170 units, which is 30% of our annual goal.
- Centralized Plan Optimization Program (CPOP) launched in 2020 and is continued into 2021. We have completed 27 projects in the first quarter of 2021.
- MF self-installation will be launching in Q2 of 2021. This will allow property management companies to install the energy efficiency measures themselves and provide verification of the installs.

Residential New Construction (RNC)

- Savings achieved to date 200,519 net therms
- In the Q1, 774 homes were completed, or 87% of the annual participation goal. Based on current forecasts, RNC is tracking to finish PY2021 at ~224% of goal (~2,000 completed homes).
- The early success of RNC can be attributed to late-2020 outreach efforts, the new prescriptive program design gaining traction, and significant submissions from two participating builders.

Energy Education and Outreach Energy Saving Kits ("ESKs")

- Savings achieved to date 118,646 net therms
- In Q1, 1,080 water-saving kits and 3,155 weatherization kits were distributed to customers; this is 7.2% of the water-saving kits participation goal and 10.5% of the weatherization kits participation goal.
- While the program started off slowly, promotions via bill inserts, customer emails, social media and our Home Energy Reports are expected to create a significant increase in participation going forward.

In Q1, 1,080 water-saving kits and 3,155 weatherization kits were distributed to customers.

Energy Education Kits ("EEKs")

- Savings achieved to date (one bullet) 20,742 net therms
- In the first quarter, 2,605 kits were distributed, which is 14.3% of participation goal.
- Program challenges Spring enrollments have been lower than
 expected, which can mainly be attributed to the uncertain working
 environment due to COVID-19. However, the spring program will
 continue through May, and we anticipate an uptick in participation
 after spring break and state standardized testing concludes.

Behavior Energy Savings ("Behavior")

- Savings achieved to date N/A
- In Q1, the Behavior (Home Energy Reports) program distributed 686,504 paper reports and 1,017,356 email reports to program participants. The overall open rate for emails is 26.3%. Thus far in PY2021, only 86 participants (0.015%) have opted out of the program.
- Program challenges While the implementer has expanded the program significantly from 155,000 initial participants to ~565,000 as of late PY2020, ramp up (therm savings) timing is slower than anticipated, so therm-savings forecasts are currently below expectations. We will await final Q1 savings estimates to be reported in late May to determine what pivots, if any, can be implemented to improve savings.

Income-qualified programs

3

Programs

194K

Net therm savings to date

\$2.6M

Spend to date

Key highlights

- A large multi-family weatherization project in Chicago Heights was identified in Q1 that will provide savings to 320 units, across 30 buildings. The project estimated completion date is July 2021.
- The Nicor Gas Marketing and Outreach team conducted a Care Package Campaign that resulted in 182 scheduled assessments, 57 customers assessed in Q1, and 267 kits ordered.
- A new initiative in Bloomington-Normal launched in partnership with Ameren Illinoi in late 2020 and continues in 2021. Through this initiative we have engaged 8 new CBO partners.

Program overviews

The objective of the Income Qualified Energy Efficiency ("IQ") program is to provide broad and deep energy efficiency opportunities to income-qualified customers living in single-family homes and multi-family buildings, and for the construction of new energy-efficient affordable housing. This program includes:

- Single Family and Multi-Family Weatherization and Retrofits
- PHA/Multi-Family Buildings
- Affordable Housing New Construction (AHNC)

Income-qualified programs

Single-family/Multi-family Weatherization and Retrofits

- Savings achieved to date 18,359 net therms
- The IQ weatherization program provides comprehensive no-cost weatherization and other improvements to income-eligible customers.
- A large multi-family weatherization project in Chicago Heights was identified in Q1 that will provide savings to 320 units, across 30 buildings. The project estimated completion date is July 2021.
- The program has been able to distribute 1,100 energy-saving kits to income-eligible customers.
- The Nicor Gas Marketing and Outreach team conducted a Care Package Campaign that resulted in 182 assessments, 57 customers assessed in Q1, and 267 kits ordered.
- A new initiative in Bloomington-Normal launched in partnership with Ameren Illinois in late 2020 and continues in 2021. We have engaged 8 new CBO partners through this initiative.

Public Housing Authority (PHA)

- Savings achieved to date N/A
- The IQ PHA program provides broad and impactful energy efficiency opportunities to Public Housing Authorities to help the income-eligible households they serve.
- The program served 256 units in the first quarter of 2021.
- The program continues to identify opportunities to serve PHA's and is creating a pipeline for the remainder of 2021.

Income-qualified programs

Affordable Housing New Construction

- Savings achieved to date N/A
- Due to COVID-19, all in-home assessments and weatherization for Single Family and Multi-Family Weatherization and Retrofits and PHA have stopped, as of March 12, but is scheduled to resume in July 2020 pending Restore Illinois requirements.
 - The AHNC program is implementing a Remote Verification Process so that incentive payments for projects that are completed during COVID-19 aren't delayed. Nicor Gas may see minor project delays as we work with customers to complete the remote verification process, as it takes longer to compile and review all the information necessary to verify installation remotely.
- No changes.

5

Programs

394K

Net therm savings to date

\$2.3M

Spend to date

Key highlights

- Within the BEER program participation and therm savings have been strong in Q1, and BEER has above goal therm production for Q1. Boiler tune-ups, boiler installations, DCV, Ozone laundry and steam traps are strong participation measures.
- The Business Optimization Program (BOP) continues to do very well, where many school districts
 have participated in energy assessments and DI, and are using the enhanced rebates to follow-up
 on recommended projects.
- The Custom Program is continuing to see public sector interest, due to a multi-pronged public sector outreach approach to public schools. municipalities, and park districts. This initiative has reached out to 332 public school districts, 806 municipalities, 33 park districts, and 95 miscellaneous public sector customers in Q1

Program overviews

Business Energy Efficiency Rebates

The Business Energy Efficiency Rebates ("BEER") program's goal is to produce natural gas energy savings in the business and public sectors by promoting the purchase and installation of energy efficiency measures such as: high-efficiency space heating, water heating, food service technologies, tune-ups and upgrades. This is

accomplished by providing the direct installation of free energy-saving products, completing free energy assessments of customers' facilities and providing tailored energy efficiency project recommendations.

Business New Construction

The objective of the Business New Construction ("BNC") Program is to obtain energy savings during the design and construction of new buildings, major renovations of existing buildings, and tenant buildouts in the commercial, public sector and industrial market. The Business New Construction offering provides education, financial incentives and technical assistance to help building owners and design teams exceed current energy codes.

Custom Incentives

The purpose of the Custom Incentives ("Custom") program is to assist medium-to-large commercial, multi-family, public sector and industrial customers in identifying and implementing cost-effective natural gas energy efficiency measures that are not otherwise addressed in Nicor Gas' BEER, MF or SB Programs. Participation is driven through the program's free energy assessments, which inform the customer on ways to be more efficient. These assessment recommendations can spill over into other commercial and industrial program participation. Additionally, the Custom program offers a Retro-Commissioning (RCx) offering, assisting participants with low-cost and no-cost tune-ups and adjustments to their operating systems, building controls, energy management systems and HVAC systems in existing buildings. The aim of the retro-commissioning offering is to optimize operation and improve facility efficiency by returning equipment to its intended operation or design specifications. The Custom program also includes a Combined Heat and Power (CHP) offering.

Small Business Energy Savings

The Small Business Program's ("SB") objective is to obtain long-term natural gas energy savings from small business gas customers, including public sector customers, with energy efficiency retrofits and financial incentives to influence the installation of highly efficient natural gas equipment.

Strategic Energy Management

The objective of the Strategic Energy Management ("SEM") program is to obtain long-term energy savings by focusing on improving and optimizing commercial, industrial and public-sector operations, processes and energy equipment.

Business Energy Efficiency Rebates (BEER)

- Savings achieved to date 241,559 net therms
- Participation and therm savings have been strong in Q1, and BEER has above goal therm production for Q1. Boiler tune-ups, boiler installations, DCV, Ozone laundry and steam traps are strong participation measures.
- The program is continuing to see public sector assessment and direct install interest, due to a multi-pronged public sector outreach approach, which will be fulfilled pending Restore Illinois requirements. This initiative has contacted 332 public school districts, 806 municipalities, 33 park districts, and 95 miscellaneous public sector customers in Q1. Nicor Gas is continuing further public sector outreach through our Marketing and Outreach team, to ensure the program is educating all sectors within this market.
- BOP-therm production is below goal for Q1, but is forecasted to meet or exceed our 2021 goals based on a very large number of private and public sector pre-approval applications with very large estimated therm savings.
- The Business Optimization Program (BOP) continues to do very well, where many school districts have participated in energy assessments and DI, and are using the enhanced rebates to follow-up on recommended projects.

Business New Construction (BNC)

- Savings achieved to date 26,141 net therms
- Program Successes In Q1, nine projects were completed, four of which were public sector projects.
- Challenges BNC continues to implement a remote verification process as a COVID-19 precaution. While this didn't impact Q1 production, this could potentially delay project completions later in the year.
- Changes (none)

ТҮРЕ	SQ. FEET	ANNUAL GROSS THERM SAVINGS	MEASURES
PUBLIC SECTOR Public elementary school	39,504	11,220	 Window assembly U-Value Mass and steel frame wall insulation Ground source heat pumps Low-flow fixtures
Warehouse with office space	151,200	4,803	Window assembly U-Value Condensing furnaces
Manufacturing renovation	105,621	6,865	Bay condensing unit heatersDestratification fans
Public works office, vehicle storage and maintenance*	54,334	3,776	 Mass wall insulation Destratification fans Condensing boilers Condensing RTUs
Warehouse	646,112	18,060	Direct-fired MAUsDemand-control ventilation
Speculative warehouse	174,716	6,734	Direct-fired MAUs
Justice Center*	368,654	26,812	 Mass and steel frame wall insulation Curtainwall assembly U-value Demand-control ventilation Supply air temperature reset Condensing boilers
Detention Center*	48,000	13,940	 Mass wall insulation Window assembly U-value Condensing boilers Low-flow fixtures Condensing DHW heaters
Senior living facility (two-story)	78,224	3,679	Window assembly U-valueLow-flow fixturesCondensing DHW heaters

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Custom Incentives

- Savings achieved to date 79,548 net therms
- Participation after the close of 2020 began slowly and therm production is below goal for Q1, but is forecasted to meet or exceed 2021 goals based on a very large number of private and public sector energy assessments, and identified measures from previous years. COVID-19 has delayed school assessments from spring break to summer.
- Custom has a robust pipeline, which currently includes roughly 35 projects. Seven projects have been completed, plus one invoiced MBCx project through the ComEd/Nexant MOU. Engineering and Outreach teams have implemented remote working protocols (due to virus restrictions) to continue building the pipeline and find new opportunities.
- Custom is continuing to see public sector interest, due to a multipronged public sector outreach approach to public schools. municipalities, and park districts. This initiative has reached out to 332 public school districts, 806 municipalities, 33 park districts, and 95 miscellaneous public sector customers in Q1. The follow-up outreach cadence on assessments has increased, which has helped identify customers who will be acting on assessment recommendations. Outreach efforts to spark Retro-Commissioning (RCx) project interest have also increased.
- CHP activity continues to build. Currently there are 57 energy assessments in process, of which 48 are for public sector customers. Three CHP feasibility studies have been completed todate in 2021, with a total potential 3,317 kWs and potential

- 404,579 therm savings. One public sector CHP 375 kW system is expected to complete EM&V in 2021.
- Due to COVID-19, the Program has developed ways to interact with our customers remotely/virtually, while tracking a pipeline of customer interest that the program can pursue when able to return to the field safely.

Small Business Energy Savings

- Savings achieved to date 46,860 net therms
- Participation and therm savings have been strong in Q1, and the program has above goal therm production for Q1. Dry cleaner steam traps, boiler tune-ups and infrared heater measures are above goal for the quarter.
- The program continues to see increased public sector interest, due to our multi-pronged public sector outreach approach. This outreach initiative has reached out to 332 public school districts, 806 municipalities, 33 park districts, and 95 miscellaneous public sector customers in Q1. Due to COVID-19, the program has developed ways to interact with our customers remotely/virtually, while working to develop a pipeline of customer interest that the program is pursuing, as customers allow us to return to the field safely.
- Dry cleaner steam trap participation has begun to taper off after rebate reductions were made in 2021.

Two cohorts are underway in Q1. The Municipal Cohort consists of 11 customers, and the Alumni Cohort consists of 31 customers.

Strategic Energy Management (SEM)

- No savings achieved in Q1. Savings to be achieved in third and fourth quarters.
- Two cohorts are underway in Q1. The Municipal Cohort consists
 of 11 customers (seven joint Nicor Gas/ComEd, two Nicor Gas
 only and two ComEd only); and the Alumni Cohort consists of 31
 customers (15 joint Nicor Gas/ComEd, six Nicor Gas only and 10
 ComEd only).
- SEM is quantifying COVID-19 therm forecast impacts to the public sector. Some of these COVID-19 impacts are a result of :stringent state-mandated shutdowns on school district and municipal buildings, additional facility space (resulting in additional energy load) to accommodate social distancing amongst staff and visitors, increased inmate population to ease over-crowding at correctional centers, shifted staff priorities from projects toward COVID-19 related safety measures/procedures. SEM has created mitigation plan to determine where real claimable savings can be measured and plans to provide additional coaching and support to schools during spring break shutdowns. SEM is confident that it can make up for the Municipal Cohort COVID-19 therm forecast reduction, through the Alumni Cohort as industrial customers are the least impacted by COVID-19 and some customers have shown production increases.
- Key Program Changes. None

Emerging technology and market transformation

Emerging technology and market transformation Program overviews

ETP

The primary mission of the Nicor Gas Emerging Technology Program ("ETP") is to seek out new or unproven technologies that may be suitable for inclusion in the Nicor Gas Energy Efficiency Program and verify their natural gas savings through field tests and in-situ pilot demonstrations.

Market transformation

The MT program goal is to accelerate the adoption of energy efficient products and/or services to maximize energy savings for Nicor Gas' Energy Efficiency Program. The MT program focuses on specific MT initiatives targeting technologies and services. This includes recruiting partners to bring these technologies forward, development of the MT logic and framework, and implementing activities to support the adoption of the targeted technologies and services. The MT program also focuses on expanding MT activities locally in Illinois including at the SAG, regionally, and internationally to leverage cross cutting opportunities with other utilities and organizations pursuing MT.

Emerging technology and market transformation

ETP

Successful Measures:

Nicor Gas completed and submitted six TRM workpapers during the second quarter. They are as follows:

- #1119 Venturi Steam Traps
- #1118 Low-E Interior Storm Windows
- #1085 Chemical Boiler Descaling
- #1137 Hydronic Heating Radiator Replacement
- #1139 Pipe Insulation; and
- #1150 Drain Water Heat Recovery

Furthermore, ETP launched a new pilot for a residential dryer sensor which is contactless, collects data remotely, and can be self-installed.

- Public project reports (submitted in the quarter)
- Pilots (launched in the quarter)

Market transformation

- Triple Pane Windows
- Gas Heat Pump Water Heater
- Gas Heat Pump (Combi)

Program operations

Budget Flexibility

- **Budget Flexibility.** Any Program Administrator-initiated proposed budget shift of fifty percent (50%) for Programs with budgets under \$5 million or twenty percent (20%) for Programs with budgets over \$5 million shall be brought to the SAG when practicable, but no later than the next quarterly SAG meeting. It shall also be reported to the Commission in the quarterly reports.
- Actions. Nicor Gas has not exceeded the flexibility provisions authorized by the Commission in its Final Order.

Responses to evaluator recommendations (Refer to Index B)

Program Activities: Nicor Gas shall summarize the following:

- 1. Program activities
- 2. Implementation modifications
- 3. Additions or discontinuations of specific measures or programs.
- 4. Spending and savings amounts compared to the Plan filing
- 5. How the Company responds to past evaluators' recommendations and changes in the IL-TRM, NTG ratios, market research findings, and other relevant information the Company relies upon in making its decisions
- 6. Pilots completed and the results

Actions:

- 1. Please see the above section on the Second Quarter's highlights.
- 2. Please see the above section on the Second Quarter's highlights.
- 3. Please see Section C below and Appendix A for a discussion and list of new measures added to Nicor Gas' programs.
- 4. Spending and savings by program are shown in the attached Statewide Quarterly Report Template.
- 5. Please see Appendix B for actions taken in response to evaluators' recommendations.
- 6. Please see the above section on the Second Quarter's highlights.

New measure cost-effectiveness

Cost Effectiveness of New Measures (table by measure) Cost-effectiveness screening results for new measures.

 Actions. Actions taken in PY2020 in response to past evaluators' recommendations are shown in Appendix B.

Cost-Ineffective Measures (explanation of why they were included) Explain reasons for including new cost-ineffective measures in programs.

• Actions. There are no new cost-ineffective measures included in programs.

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Stipulations

Stipulations

Weighted Average
Measure Life

15.05 yrs

Stipulation: ≥11.80 years

Public Sector Spend as a % of Overall Portfolio Spend

9.6%

Stipulation: Minimum of 10%

Average Income-Qualified Spend to Date

\$2.5 M

Stipulation: At least \$8.075M per year

% of IQ Projects in Multi-Family Housing Units

81%

Stipulation: At least 30% of units treated

Supplier Diversity

Stipulation: Nicor Gas shall maintain a diversity initiative as described in the EEP 2018-2021.

Tier 1 Diverse Spend

\$5.1 M

Tier 2 Diverse Spend

\$11.9 K

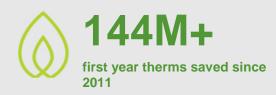
% of Total Eligible Spend

76.3%

Impact



- Residential and multi-family customers: energy-saving kits and home assessments
- Commercial and public sector customers: building system optimization, energy-saving projects
- Income-qualified customers: comprehensive energy upgrades at no cost
- Rebates for energy-efficient products and improvements



- Avoids more than 762K metric tons of CO2 emissions
- Equivalent to the CO2 emissions generated by 165K passenger vehicles over the course of a year



1M+

customers in 643 communities have participated

- \$222 average incentive per customer
- Engaged 141K elementary school students in energy efficiency education



\$1.19B

Economic activity spurred since 2011

- 8,453 jobs supported since 2011
- \$43M spent with diverse suppliers
- \$505M wages supported since 2011

Awards and recognition

Awards and recognition

Since launching in 2011, the Nicor Gas Energy Efficiency Program has received 20 awards from local, regional, national and international organizations. The program has been recognized for excellence in evaluation, innovation, marketing, program design and research.

Marketing awards

- 2021 Gold Stevie Award
 Awarded for the Operation Warm campaign from the American Business Awards
- 2020 Gold Stevie Award
 Awarded for the Unexpected Love Story campaign from the American Business Awards
- 2020 Inspiring Efficiency Marketing Award
 Awarded for the Unexpected Love Story campaign
- 2019 Gold Stevie Award for Women in Business
 Awarded for the Unexpected Love Story campaign in its marketing for women, created by a woman-led team.
- 2017 Inspiring Efficiency Marketing Award for Multicultural Marketing Strategy
 Awarded for multicultural marketing strategy including demographic research, event outreach, hyper-local print publication placements and digital ads.
- 2015 Inspiring Efficiency Marketing Award for Customer Journey Strategy
 Awarded for marketing & communications strategy including customer journey-mapping, overhauling communications with energySMART rebranding, and Customer Stories campaign
- 2015 Inspiring Efficiency Education Award
 Awarded for "What's in the Box" campaign focused on understanding how a furnace works
- 2014 Bronze Stevie Women in Business Award for Consumer Marketing Campaign of the Year Received bronze placement for energySMART "Customer Stories" campaign
- 2014 AESP Energy Award for Outstanding Achievement in Non-Residential Marketing Presented for "6 million therms" steam trap infographic campaign
- 2013 E Source Ad Awards Crowd Pleaser Award
 Presented for peer recognition for "6 million therms" steam trap infographic campaign
- 2013 Inspiring Efficiency Marketing Award
 Presented for Nicor Gas Energy Efficiency Program's "Summer Staycation" campaign
- 2013 Gold Stevie Award for Utility Marketing Campaign of the Year
 Presented for Nicor Gas Energy Efficiency Program's "Liberate" campaign



Awards and recognition

Other awards

- 2019 AESP Energy Award for Outstanding Achievement in Market Research and Evaluation Awarded for Nicor Gas's Market Research and Evaluation Initiatives through the Market Transformation program.
- 2018 ISTC Sustainability Award
 Awarded to the Emerging Technology Program for its efforts to reduce environmental impact and contribute to the growth of a more sustainable economy.

Program awards

- 2014 Inspiring Efficiency Impact Award for Business New Construction Program
 Presented jointly to Nicor Gas and ComEd for providing technical assistance on more than 200 business new construction and renovation projects
- 2013 ENERGY STAR Awards Special Recognition
 Received special recognition for active collaboration with other Illinois utilities to provide customer-centered energy efficiency solutions
- 2013 ACEEE Honorable Mention for the Economic Redevelopment Program Received Honorable Mention for leading program designs and practices
- 2013 ACEEE Exemplary Programs Award for the Home Energy Efficiency Rebate Program
 Received Exemplary status based on program performance during Summer Staycation marketing
 campaign
- 2013 ENERGY STAR Homes in Leadership Award
 Presented to outstanding partners who have made important contributions to energy-efficient construction and environmental protection
- 2013 ENERGY STAR Special Recognition Energy Efficiency Program Delivery Received special recognition for energy efficiency program delivery at the ENERGY STAR awards.

