## 2021 Quarterly Report Fourth Quarter

October 1, 2021 - December 31, 2021





Energy Efficiency Program

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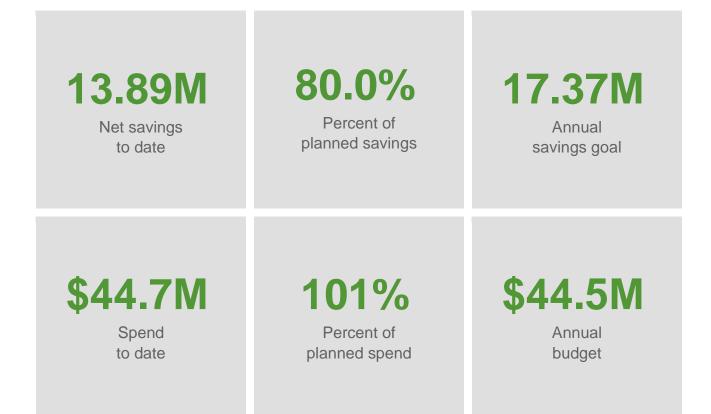
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## Portfolio summary

Year-to-date results January 1, 2021-December 31, 2021



## Key portfolio highlights

- ESK 4,474 water-saving kits and 13,812 weatherization kits were distributed in Q4.
- AHNC 160 units, over 5 projects, have been served though the Affordable Housing New Construction program, in collaboration with ComEd.
- **Custom** -. The program completed: 18 facility assessments, 4 opportunity assessments, 14 public sector assessments (encompassing multiple buildings per assessment) and 10 retrocommissioning assessments, which identified over 439 potential energy savings measures with the potential to save over 2.8 M therms.

## **Residential programs**

**5** Programs **7.18M** Net therm savings to date \$15.3M Spend to date

## **Key highlights**

- HEER October 1 through December 31, 2021, the Program has incentivized over 4,200 high efficiency furnaces and boilers and over 6,600 smart thermostats to our customers.
- ESK In the Fourth Quarter, 4,474 water-saving kits and 13,812 weatherization kits were distributed to customers.
- Energy Education Kits In the Fourth Quarter, 3,662 kits were distributed to schools, for a YTD total of 18,181 kits distributed, which is 100% of the participation goal.

## **Program overviews**



## Home Energy Efficiency Rebates (HEER)

The objective of the Home Energy Efficiency Rebate ("HEER") Program is to obtain energy savings by overcoming market barriers to the purchase, installation and maintenance of high-efficiency natural gas space-heating equipment as well as other targeted measures in residential applications.

## Home Energy Savings (HES)

The Home Energy Savings ("HES") program is a whole-house single-family weatherization program with the objective to obtain natural gas savings in existing single-family buildings by overcoming market barriers to the installation of energy efficiency measures. The HES program provides weatherization and shell improvement opportunities using standard, prescriptive and whole-house approaches. This offering consists of a home energy assessment (HEA) and air sealing and insulation (ASI) components.

## Multi-family (MF)

The Multi-Family Program ("MF") addresses residential (living units) and commercial (communal areas, central plants) energy efficiency opportunities available in multi-family buildings. The program aims to overcome market barriers to the installation of energy efficiency measures in multi-family buildings by offering comprehensive assessments, technical assistance and incentives. MF provides property owners with turnkey services to reduce energy and water use in residential living units, communal areas and in the building shell.

## **Residential New Construction (RNC)**

The objective of the Residential New Construction Program ("RNC") is to obtain energy savings by increasing the energy efficiency of single-family and duplex new construction homes. The program provides participating new home builders and their verifier companies a financial incentive to either a) exceed state and local building code requirements regarding duct and air sealing, along with the installation of specific high-efficiency equipment, or b) install prescriptive high-efficiency equipment only.

#### **Energy Education and Outreach**

The energy education and outreach program is intended to enhance residential customers' understanding of energy usage in their homes and educate these customers

## **Residential programs**

#### Home Energy Efficiency Rebates (HEER)

#### Home Energy Efficiency Rebates (HEER)

- Savings achieved to date 4,128,573 net therms
- October 1 through December 31, 2021, the Program has incentivized over 4,200 high efficiency furnaces and boilers and over 6,600 smart thermostats to our customers.
- Over 10,000 measures have been installed in the fourth quarter with over 5,600 Advanced Smart Thermostats through our collaboration with the ComEd Market Place.
- Since March 12, 2020, COVID-19 has impacted the ability for trade allies to access customers' homes to perform installations. Nicor Gas continues to offer rebates to customers for high efficiency furnaces, boilers and smart thermostats. COVID 19 impacts will likely persist into the foreseeable future.
- Key program Changes none.

#### Home Energy Savings (HES)

- Savings achieved to date 619,630 net therms
- Through the end of the 4th quarter of 2021, the Program provided over 9,800 customers with both in person and virtual assessments, saving over 450,000 therms, combined. The air sealing and insulation portion of HES has served over 1,200 customer homes and saved over 200,000 therms.
- Key program Changes none.



## Multi-family (MF)

- Savings achieved to date 393,110 net therms
- The MF programs have provided over 4,011 customers with energy savings opportunities through the end of the 4<sup>th</sup> quarter of 2021.
- The MF Direct Installation and Self Installation program has served over 3,700 customers.
- The CPOP portion of MF has completed over 250 projects to date, averaging \$1.17 dollars per therm.
- Key program Changes none.

## **Residential New Construction (RNC)**

- Savings achieved to date 504,945 net therms
- In the Fourth Quarter, 2 homes were completed, for a YTD total of 2,003 completed homes, or 182% of the annual participation goal. Participation was minimal, as the program was discontinued on 9/30/21. The two homes completed were projects that were verified after the discontinuation date.
- Key Program Changes none.



## Energy Education and Outreach Energy Saving Kits ("ESKs")

- Savings achieved to date 1,297,717 net therms
- In the Fourth Quarter, 4,474 water-saving kits and 13,812 weatherization kits were distributed to customers for a YTD total of 12,082 water-saving kits and 34,105 weatherization kits; this is 81% of the water-saving kits participation goal and 114% of the weatherization kits participation goal.
- A portion of the participation increase can be attributed to our Goodr food distribution events for customers facing food insecurity, Operation Warm events where winter coats were provided to school children, and two virtual energy assistance fairs (webinars). At each event, energy assistance information was shared and the ESKs were promoted.
- Program Challenges none.
- Key Program Changes none.

In the Fourth Quarter, 4,474 watersaving kits and 13,812 weatherization kits were distributed to customers; this resulted in a total of 12,082

Nicor Gas Company Energy Efficiency Program – Plan Year 2021 Quarterly Report: Fourth Quarter water-saving kits and 34,105 weatherization kits distributed through Q4.

## **Residential programs**

#### **Energy Education Kits ("EEKs")**

- Savings achieved to date 232,877 net therms
- In the Fourth Quarter, 3,662 kits were distributed to schools, for a YTD total of 18,181 kits distributed, which is 100% of the participation goal and tracking accurately to forecasted participation levels.
- Program Challenges none
- Key Program Changes none

#### **Behavior Energy Savings ("Behavior")**

- Savings achieved to date N/A
- In the Fourth Quarter, the Behavior (Home Energy Reports) program distributed 646,139email reports to program participants. This results in a PY2021 total of 1,521,335 paper reports and 4,586,040 email reports distributed overall. The overall PY2021 open rate for emails is 27.5% and only 169 participants (0.03%) have opted out of the program.
- In addition to the email HER reports, to garner additional therm savings in Q4, the implementer sent 780,559 educational emails with additional tips to save energy. A total of 1,574,679 educational emails were distributed in PY2021.
- Program challenges none.



## Income-qualified programs

**3** Programs

Net therm savings to date

1.51M

\$11.6M Spend to date

## **Key highlights**

- The Nicor Gas only portion of the income qualified program has served over 1,200 MF units and over 790 SF homes. 105 of the SF homes were served jointly with Ameren in the Bloomington-Normal area.
- AHNC 160 units, over 5 projects, have been served though the Affordable Housing New Construction program, in collaboration with ComEd.
- Nicor Gas, in collaboration with the community action agencies, have served other 724 homes within 2021 to date.

## **Program overviews**

The objective of the Income Qualified Energy Efficiency ("IQ") program is to provide broad and deep energy efficiency opportunities to income-qualified customers living in single-family homes and multi-family buildings, and for the construction of new energy-efficient affordable housing. This program includes:

- Single Family and Multi-Family Weatherization and Retrofits
- PHA/Multi-Family Buildings
- Affordable Housing New Construction (AHNC)

## Income-qualified programs

#### Single Family/Multi-family Weatherization and Retrofits

- Savings achieved to date 1,128,053 net therms
- Nicor Gas, in collaboration with the community action agencies, have been able to serve over 724 customers thus far in 2021.
- The Nicor Gas only portion of the income qualified program has served over 1,200 MF units and over 790 SF homes. 105 of the SF homes were served jointly with Ameren in the Bloomington-Normal area.
- Over 5,000 Energy Savings Kits have been distributed to customers, through our Community Action Agencies, to date within 2021.

#### Public Housing Authority (need content)

- Savings achieved to date 19,058 net therms
- 162 units, over 15 projects, have been served within the Public Housing Authority thus far in 2021.
- The projects this year so far were completed in Winnebago, Jo Daviess, and Livingston Counties. The projects were comprised of boiler tune ups, weatherization and furnace replacements.

#### Affordable Housing New Construction

- Savings achieved to date 31,215 net therms
- In collaboration with Comed, over 160 units over 5 projects have been completed thus far in 2021.

Nicor Gas Company Energy Efficiency Program – Plan Year 2021 Quarterly Report: Fourth Quarter 11



## **Key highlights**

- BEER/BOP focused on boiler tune-ups for Public schools, stream trap replacements for Dry Cleaners (impacted by Covid in income Qualified areas) and industrial customers.
- **Custom** The program completed: 18 facility assessments, 4 opportunity assessments, 14 public sector assessments (encompassing multiple buildings per assessment) and 10 retrocommissioning assessments, which identified over 439 potential energy savings measures with the potential to save over 2.8 M therms.
- Small Business During the third and fourth quarters, given previous experienced COVID-associated pullback, there was more than expected activity in customer private



sector energy assessments and direct install, signaling a gradual increase and return of the small business sector.

• SEM — Focus on public sector customers in both the alumni and muni cohort resulted in over 691K therms saved.

## **Program overviews**

## **Business Energy Efficiency Rebates**

The Business Energy Efficiency Rebates ("BEER") program's goal is to produce natural gas energy savings in the business and public sectors by promoting the purchase and installation of energy efficiency measures such as: high-efficiency space heating, water heating, food service technologies, tune-ups and upgrades. This is accomplished by providing the direct installation of free energy-saving products, completing free energy assessments of customers' facilities and providing tailored energy efficiency project recommendations.

#### **Business New Construction**

The objective of the Business New Construction ("BNC") Program is to obtain energy savings during the design and construction of new buildings, major renovations of existing buildings, and tenant buildouts in the commercial, public sector and industrial market. The Business New Construction offering provides education, financial incentives and technical assistance to help building owners and design teams exceed current energy codes.



#### **Custom Incentives**

The purpose of the Custom Incentives ("Custom") program is to assist medium-to-large commercial, multi-family, public sector and industrial customers in identifying and implementing cost-effective natural gas energy efficiency measures that are not otherwise addressed in Nicor Gas' BEER, MF or SB Programs. Participation is driven through the program's free energy assessments, which inform the customer on ways to be more efficient. These assessment recommendations can spill over into other commercial and industrial program participation. Additionally, the Custom program offers a Retro-Commissioning (RCx) offering, assisting participants with low-cost and no-cost tune-ups and adjustments to their operating systems, building controls, energy management systems and HVAC systems in existing buildings. The aim of the retro-commissioning offering is to optimize operation and improve facility efficiency by returning equipment to its intended operation or design specifications. The Custom program also includes a Combined Heat and Power (CHP) offering.

## **Small Business Energy Savings**

The Small Business Program's ("SB") objective is to obtain long-term natural gas energy savings from small business gas customers, including public sector customers, with energy efficiency retrofits and financial incentives to influence the installation of highly efficient natural gas equipment.

## **Strategic Energy Management**

The objective of the Strategic Energy Management ("SEM") program is to obtain long-term energy savings by focusing on improving and optimizing commercial, industrial and public-sector operations, processes and energy equipment.



## **Business Energy Efficiency Rebates**

- Savings achieved to date 2,517,820 net therms
- The program consists of the traditional BEER offering and a Business Optimization Program (BOP) offering that in the fourth quarter was focused on the public sector.
- In response to COVID-19, BOP provides small businesses (in income qualified zip codes) and the public sector with a way to participate on any budget thru a trade alley network of 11 trade allies for boiler tune-ups, steam traps and pipe insulation measures.
  - Boiler tune-ups that were delayed in the 3<sup>rd</sup> quarter due to warm weather came in strong in the 4<sup>th</sup> quarter, especially for Public Schools, as colder temperatures arrived
  - Dry Cleaners have been hit hard during the pandemic, so we focused on serving them to save energy by replacing failed steam traps, which reduces their cost of doing business.
- High participation measures in the 4<sup>th</sup> quarter included: Boiler tuneups, Boilers, Furnaces, and Steam Traps.

#### **Business New Construction**

- Savings achieved to date 213,386 net therms
- Program Successes In the Fourth Quarter, 9 projects completed, four of which were public sector projects (see table below).

TYPE (*public sector)	SQ. FEET	ANNUAL GROSS THERM SAVINGS	MEASURES
*2-story school	69,270	8,118	<ul> <li>Mass wall insulation</li> <li>Window Properties</li> <li>Demand Control Ventilation</li> <li>Kitchen Exhaust Control</li> <li>Low Flow Fixtures Condensing DHW heaters</li> <li>ENERGY STAR Appliances</li> </ul>
Logistics Facility	154,461	13,118	<ul> <li>Mass and Steel-Framed Wall Insulation</li> <li>Overhead Door Insulation</li> <li>Shop Energy Recovery Ventilation</li> <li>Radiant Tube Heaters</li> </ul>
Supermarket	231,964	21,115	<ul><li>Demand-controlled ventilation</li><li>Direct-fired make-up-air units</li></ul>
*Single story public library	26,000	1,852	<ul> <li>Building Envelope</li> <li>Demand Control Ventilation</li> <li>Condensing DHW Heater and Low Flow Fixtures</li> </ul>
Single story warehouse	306,900	18,611	<ul> <li>Mass and wall insulation</li> <li>Dock Door Insulation</li> <li>Roof Insulation</li> <li>Window Properties</li> <li>Condensing Furnaces</li> </ul>

Multifamily Building	314,528	10,699	<ul> <li>Roof Insulation</li> <li>Mass and Steel Framed Wall Insulation</li> <li>Window Assembly U-value</li> <li>Living Unit Heating and Cooling</li> <li>Common Area Heating and Cooling</li> <li>Smart Thermostats</li> </ul>
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## **Business New Construction Cont.**

TYPE (*public sector)	SQ. FEET	ANNUAL GROSS THERM SAVINGS	MEASURES
*Three-story school building	160,700	778	<ul> <li>DHW System and Low Flow Fixtures</li> </ul>
In-patient treatment center	178,312	37,218	<ul> <li>Mass Wall Insulation Window Assembly U-value</li> <li>Heating Efficiency - Admin</li> <li>Condensing boilers- Inpatient</li> <li>Kitchen Exhaust Control Low Flow Fixtures</li> <li>Condensing DHW Heaters</li> </ul>
*Elementary School	66,200	4,701	<ul><li>Demand Control Insulation</li><li>Low Flow Fixtures</li></ul>

#### **Custom Incentives**

- Savings achieved to date 1,083,459 net therms
- In the fourth quarter, the program completed the following reports: 18 facility assessments, 4 opportunity assessments, 14 public sector assessments (encompassing multiple buildings per assessment) and 10 retro-commissioning assessments, which identified over 439 potential energy savings measures with the potential to save over 2.8 M therms.
- The fourth quarter was the strongest therm savings quarter of 2021 with over 300,000 Custom gross therms and over 187,000 RCx/MBCx gross therms. The fourth quarter also paid out the largest amount of Custom incentives, over \$376,000.

### **Small Business Energy Savings**

- Savings achieved to date 153,720 net therms
- During the third and fourth quarters, given previous experienced COVID-associated pullback, there was more than expected activity in customer private sector energy assessments and direct install, signaling a gradual increase and return of the small business sector.
- Measures exceeding their goals for the fourth quarter included: boiler tune-ups dry cleaner steam traps, ozone laundry, and direct Install laminar flow aerators.
- Key Program Changes. None

## **Strategic Energy Management**

- Savings achieved to date 1,180,570 net therms Despite pandemic challenges, the program continued to focus on implementation to public sector alumni and muni cohort customers, which resulted in over 691K therms savings (58% of therms savings total).
- Three Municipal/Public Sector Cohort customers were extended to the end of the Fourth Quarter, to allow for a full measurement period, resulting in additional savings represented in previous bullet.
- Private sector customer staffing shortages and slow backfill influenced by COVID-19 impacted some customers' engagement with the program. This also caused inconsistent occupancy challenges at some facilities, which impacted energy models.
- Key Program Changes. None

## Emerging technology and market transformation Program overviews

#### ETP

The primary mission of the Nicor Gas Emerging Technology Program ("ETP") is to seek out new or unproven technologies that may be suitable for inclusion in the Nicor Gas Energy Efficiency Program and verify their natural gas savings through field tests and pilot demonstrations.

ETP update for Q4 2021:

ETP continues work on ongoing field pilot projects. The continued active projects are following:

- 1. Venturi Steam Traps (Phase 2 Field Pilot)
- 2. Air Deflector for Unit Ventilator (ADUV) Proof of Concept Study
- 3. Gas Heat Pump Water Heater (GHPWH)
- 4. Residential Thermal Heat Pump
- 5. Residential Dryer IOT Sensor

ETP is writing and completing final pilot project reports for the following completed pilot projects.

- 6. Radiator Hydronic Plumbing Flushing
- 7. Chemical Boiler Descaling
- 8. Interior Storm Windows
- 9. Smart Radiator Control Valves
- 10. On-Demand Boiler Array
- 11. Pipe Insulation

#### **Market transformation**

The MT program goal is to accelerate the adoption of energy efficient products and/or services to maximize energy savings for Nicor Gas' Energy Efficiency Program. The MT program focuses on specific MT initiatives targeting technologies and services. This includes recruiting partners to bring these technologies forward, development of the MT logic and framework, and implementing activities to support the adoption of the targeted technologies and services. The MT program also focuses on expanding MT activities locally in Illinois including at the SAG, regionally, and internationally to leverage cross cutting opportunities with other utilities and organizations pursuing MT.



## Emerging technology and market transformation

#### ETP

#### Successful Measures:

Nicor Gas for TRMv10 update, has 5 workpapers developed from Nicor Gas Emerging Technology that were approved under the IL-TRMv10 by the Illinois Commerce Commission. They are as follows:

- #1153 Warm Mix Asphalt Chemical Additives
- #1158 Process Heating Boiler
- #1154 Greenhouse Heat Curtains
- #1155 Infrared Film for Greenhouse
- # 4.4.55 Commercial Gas Heat Pump

Furthermore, ETP launched a new pilot for a residential dryer sensor which is wireless, self-installed, and turns off the dryer before cycle end if clothes are dry. Measure will be submitted into the 2022 version of the Illinois TRM.

#### **Market transformation**

Nicor Gas goals that were advanced in Q4 include:

- Develop Market Transformation best practices and methods
- Collaborative engagement, recruitment, and education with other utilities and stakeholders
- Utilize Market Transformation Savings Framework through SAG MT Working Group
- Leverage investment through North American MT Collaborative
- Creating a large North American market attractive to OEMs

#### MT Initiatives

- Gas heat pump water heater (GHPWH)
- Gas heat pump combination units
- Thin Triple Windows
- Low-E window and secondary glazing systems
- Venturi Steam Traps
- Code compliance and advancement

## **Program operations**

### **Budget Flexibility**

- **Budget Flexibility.** Any Program Administrator-initiated proposed budget shift of fifty percent (50%) for Programs with budgets under \$5 million or twenty percent (20%) for Programs with budgets over \$5 million shall be brought to the SAG when practicable, but no later than the next quarterly SAG meeting. It shall also be reported to the Commission in the quarterly reports.
- Actions. Nicor Gas has not exceeded the flexibility provisions authorized by the Commission in its Final Order.

#### Responses to evaluator recommendations (Refer to Index B)

Program Activities: Nicor Gas shall summarize the following:

- 2. Program activities
- 3. Implementation modifications
- 4. Additions or discontinuations of specific measures or programs.
- 5. Spending and savings amounts compared to the Plan filing
- 6. How the Company responds to past evaluators' recommendations and changes in the IL-TRM, NTG ratios, market research findings, and other relevant information the Company relies upon in making its decisions
- 7. Pilots completed and the results

#### Actions:

- 1. Please see the above section on the Second Quarter's highlights.
- 2. Please see the above section on the Second Quarter's highlights.
- 3. Please see Section C below and Appendix A for a discussion and list of new measures added to Nicor Gas' programs.
- 4. Spending and savings by program are shown in the attached Statewide Quarterly Report Template.
- 5. Please see Appendix B for actions taken in response to evaluators' recommendations.
- 6. Please see the above section on the Second Quarter's highlights.

#### New measure cost-effectiveness

**Cost Effectiveness of New Measures** (table by measure) Cost-effectiveness screening results for new measures.

• Actions. Actions taken in PY2020 in response to past evaluators' recommendations are shown in Appendix B.

**Cost-Ineffective Measures** (explanation of why they were included) Explain reasons for including new costineffective measures in programs.

• Actions. There are no new cost-ineffective measures included in programs.

## **Stipulations**

Weighted Average Measure Life

14.32 yrs

Stipulation: ≥11.91 years

Public Sector Spend as a % of Overall Portfolio Spend

11.9%

Stipulation: Minimum of 10%

Average Income-Qualified Spend to Date

\$11.4 M

Stipulation: At least \$8.075M per year

% of IQ Projects in Multi-Family Housing Units

46%

Stipulation: At least 30% of units treated

## **Supplier Diversity**

Stipulation: Nicor Gas shall maintain a diversity initiative as described in the EEP 2018-2021.

**Tier 1 Diverse Spend** 

\$20.7M

Tier 2 Diverse Spend

**\$987K** 

% of Total Eligible Spend

75.5%



## Impact

## in incentives since 2011

- Residential and multi-family customers: energy-saving kits and home assessments
- Commercial and public sector customers: building system optimization, energy-saving projects
- Income-qualified customers: comprehensive energy upgrades at no cost
- Rebates for energy-efficient products and improvements

# first year therms saved since

- Avoids more than 1M metric tons of CO2 emissions
- Equivalent to the CO2 emissions generated by 220K passenger vehicles over the course of a year

## **1.16M+** customers in 643 communities have participated

- \$186 average incentive per customer
- Engaged 129K elementary school students in energy efficiency education

## **\$1.76B** Economic activity spurred since 2011

- 11,178 jobs supported since 2011
- \$50M spent with diverse suppliers
- \$690M wages supported since 2011



## Awards and recognition

Since launching in 2011, the Nicor Gas Energy Efficiency Program has received 19 awards from local, regional, national and international organizations. The program has been recognized for excellence in evaluation, innovation, marketing, program design and research.

#### **Marketing awards**

- 2020 Gold Stevie Award
   Awarded for the Unexpected Love Story campaign from the American Business Awards
- 2020 Inspiring Efficiency Marketing Award Awarded for the Unexpected Love Story campaign
- 2019 Gold Stevie Award for Women in Business Awarded for the Unexpected Love Story campaign in its marketing for women, created by a woman-led team.
- 2017 Inspiring Efficiency Marketing Award for Multicultural Marketing Strategy Awarded for multicultural marketing strategy including demographic research, event outreach, hyper-local print publication placements and digital ads.
- 2015 Inspiring Efficiency Marketing Award for Customer Journey Strategy Awarded for marketing & communications strategy including customer journey-mapping, overhauling communications with energySMART rebranding, and Customer Stories campaign
- 2015 Inspiring Efficiency Education Award
   Awarded for "What's in the Box" campaign focused on understanding how a furnace works
- 2014 Bronze Stevie Women in Business Award for Consumer Marketing Campaign of the Year Received bronze placement for energySMART "Customer Stories" campaign
- 2014 AESP Energy Award for Outstanding Achievement in Non-Residential Marketing Presented for "6 million therms" steam trap infographic campaign
- 2013 E Source Ad Awards Crowd Pleaser Award
   Presented for peer recognition for "6 million therms" steam trap infographic campaign
- 2013 Inspiring Efficiency Marketing Award
   Presented for Nicor Gas Energy Efficiency Program's "Summer Staycation" campaign
- 2013 Gold Stevie Award for Utility Marketing Campaign of the Year Presented for Nicor Gas Energy Efficiency Program's "Liberate" campaign

#### Other awards

- 2019 AESP Energy Award for Outstanding Achievement in Market Research and Evaluation Awarded for Nicor Gas's Market Research and Evaluation Initiatives through the Market Transformation program.
- 2018 ISTC Sustainability Award Awarded to the Emerging Technology Program for its efforts to reduce environmental impact and contribute to the growth of a more sustainable economy.

#### **Program awards**

- 2014 Inspiring Efficiency Impact Award for Business New Construction Program
  Presented jointly to Nicor Gas and ComEd for providing technical assistance on more than 200 business
  new construction and renovation projects
- 2013 ENERGY STAR Awards Special Recognition Received special recognition for active collaboration with other Illinois utilities to provide customer-centered energy efficiency solutions
- 2013 ACEEE Honorable Mention for the Economic Redevelopment Program Received Honorable Mention for leading program designs and practices
- 2013 ACEEE Exemplary Programs Award for the Home Energy Efficiency Rebate Program Received Exemplary status based on program performance during Summer Staycation marketing campaign
- 2013 ENERGY STAR Homes in Leadership Award Presented to outstanding partners who have made important contributions to energy-efficient construction and environmental protection
- 2013 ENERGY STAR Special Recognition Energy Efficiency Program Delivery Received special recognition for energy efficiency program delivery at the ENERGY STAR awards.

