



PEOPLES GAS®
ENERGY EFFICIENCY PROGRAM

NORTH SHORE GAS®
ENERGY EFFICIENCY PROGRAM

Year-to-Date Review

Program Year 2022 | November 15, 2022

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Peoples Gas and North Shore Gas

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The Peoples Gas Light and Coke Company and North Shore Gas Company provide these qualitative Quarterly Reports containing a program brief on Q3 and cumulative of Program Year 2022 activities. These reports are accompanied by the quantitative reports, which detail the program savings, costs, and results. These reports are provided pursuant to Section 6.6 of the Illinois Energy Efficiency Policy Manual Version 2.0 (effective January 1, 2020).

Data presented in this document is based on preliminary results and is subject to revision and evaluation adjustments.

Q3 Environmental and Community Impact

ENVIRONMENTAL IMPACT

44,260

Acres of trees planted

37,399

Carbon reduction (tons)

8,058

Cars removed from the road

4,711

Homes' energy use offset

COMMUNITY IMPACT

4,898

Residential homes served

31,945

Income qualified homes served

331

Businesses served

74

Direct portfolio jobs



Diversity Initiatives

PORTFOLIO SUPPLIER DIVERSITY

3 of 7

Certified Diverse Tier 1

24%

Forecast Diversity Spend

19%

Actual Diversity Spend

MARKET DEVELOPMENT INITIATIVE (MDI)

Research reports
underway

Joint with ComEd
and Nicor Gas

Utilities

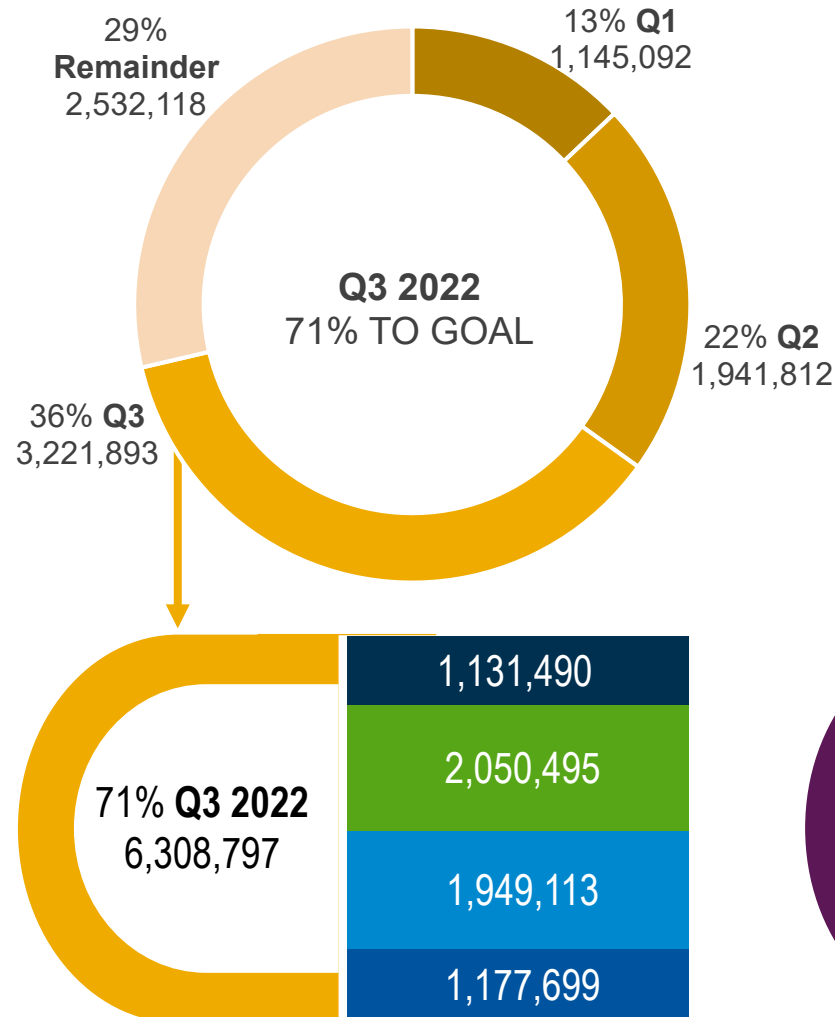
RFP in development

Status

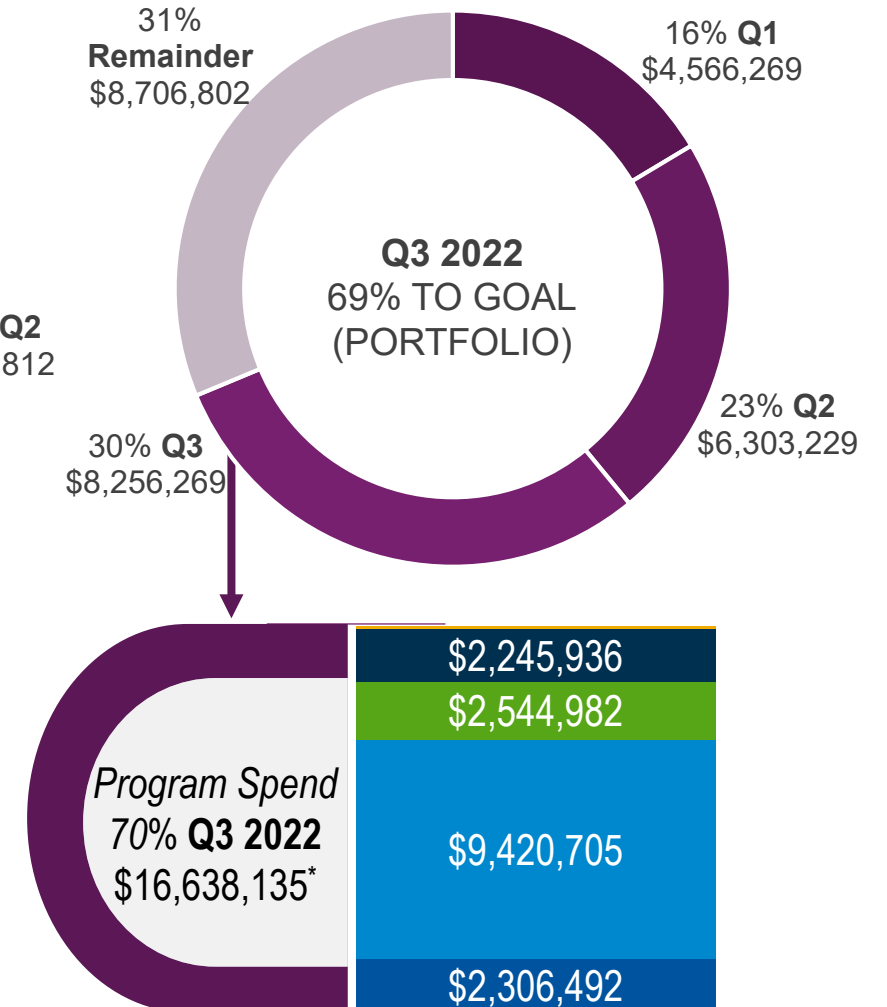
SAVINGS

As of Q3 2022, the Peoples Gas portfolio achieved 71% of the savings goal of 8,840,915 therms, spent 70% of the \$23,725,279 program budget, and spent 69% of the \$27,832,571 portfolio budget.

- Public Sector Program achieved 218% of the savings goal, spending 91% of the budget.
- Business Program achieved 55% of the savings goal, spending 44% of the budget.
- Income Eligible Program achieved 87% of the savings goal, spending 81% of the budget.
- Residential Program achieved 50% of the savings goal, spending 62% of the budget.



SPEND



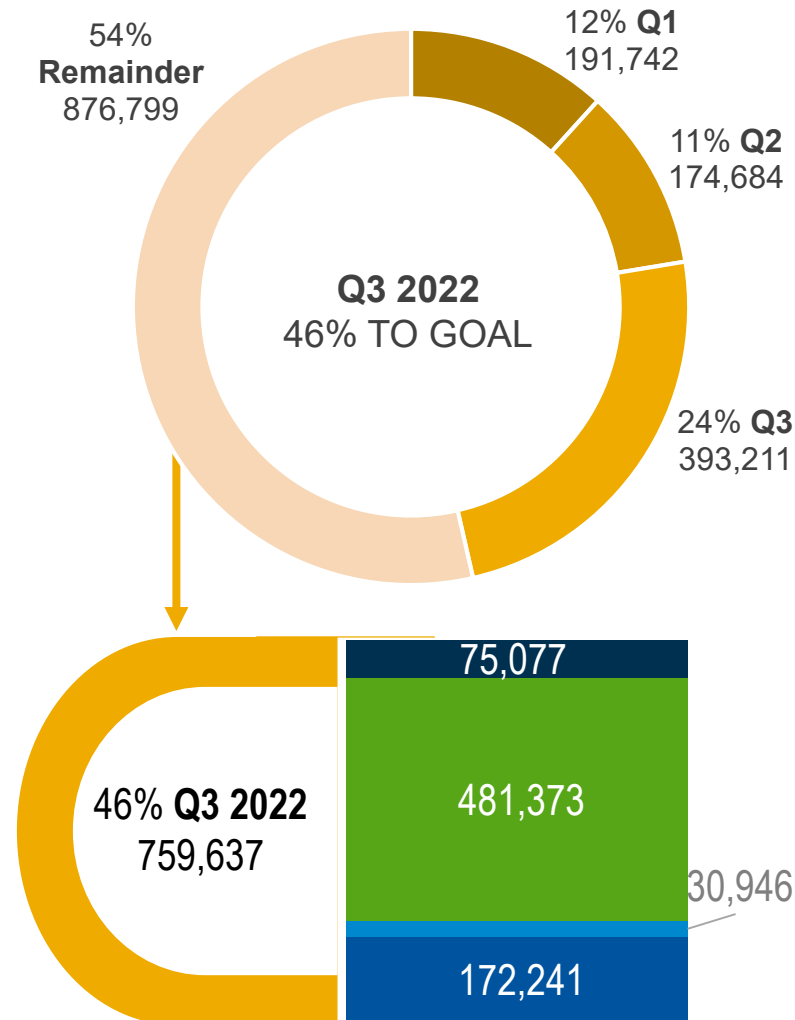
*Includes \$120,019 in MDI Research

*Program spend does not include portfolio costs

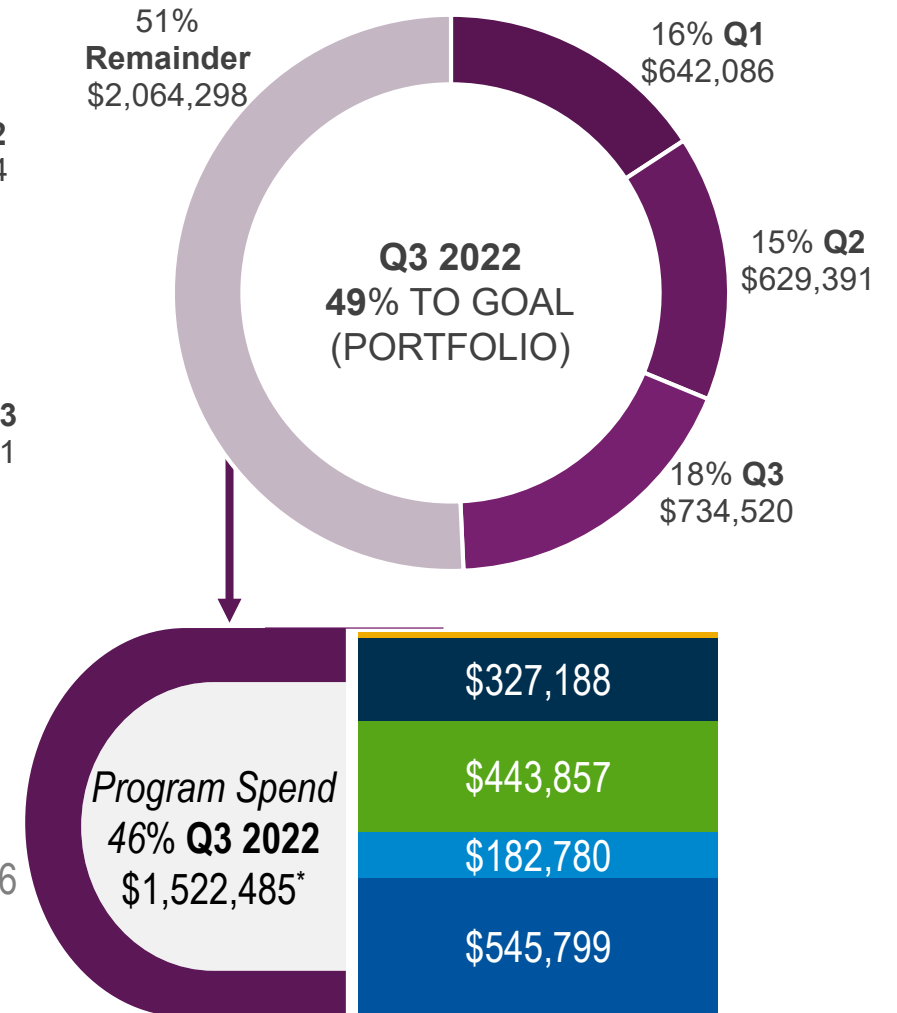
SAVINGS

As of Q3 2022, the North Shore Gas portfolio achieved 46% of the savings goal of 1,636,436 therms, spent 46% of the \$3,327,561 program budget, and spent 49% of the \$4,070,296 portfolio budget.

- Public Sector Program achieved 60% of the savings goal, spending 96% of the budget.
- Business Program achieved 57% of the savings goal, spending 36% of the budget.
- Income Eligible Program achieved 26% of the savings goal, spending 25% of the budget.
- Residential Program achieved 32% of the savings goal, spending 56% of the budget.



SPEND



*Includes \$22,861 in MDI Research

*Program spend does not include portfolio costs

A low-angle, upward-looking photograph of several tall skyscrapers in a city. The buildings are made of glass and steel, reflecting the sky and each other. The sky is bright blue with scattered white clouds. A semi-transparent blue rectangular box is overlaid on the left side of the image, containing white text.

Business Programs

C&I, Small Business, and Public Sector

Commercial and Industrial: Peoples Gas

HIGHLIGHTS

Performance

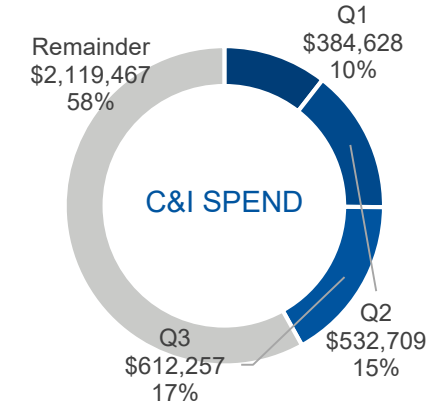
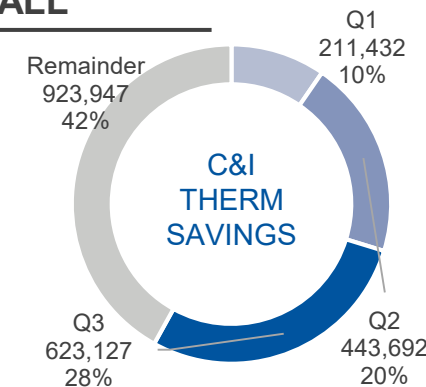
- ✓ Continuing to see strong performance, pipeline, and cost-effectiveness
- ✓ Private Sector Business Programs have 104% of the savings booked including pipeline and forecast, achieving 188% of the savings goal at 152% of the budget
- ✓ Cost-effectiveness enabling additional gas optimization studies

Customer Engagement

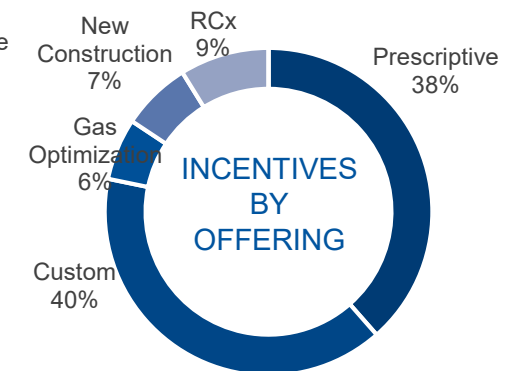
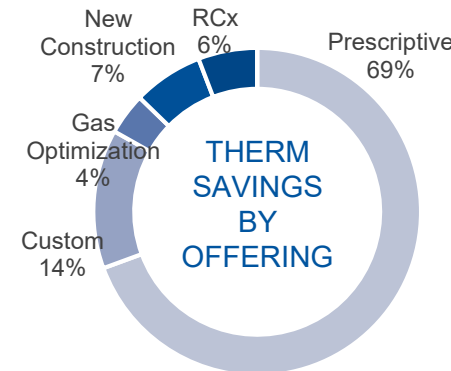
- ✓ Customer Highlights: Ogden Avenue Materials and Jackson Park Hospital completed their first projects with the program, Roseland Community Hospital completed their first project in five years, The University of Chicago gas optimization studies resulted in new projects, Mount Sinai Hospital completed a large steam trap replacement project, and Lurie Children's Hospital completed a large boiler tune-up project

RESULTS

OVERALL



OFFERING



Commercial and Industrial: North Shore Gas

HIGHLIGHTS

Performance

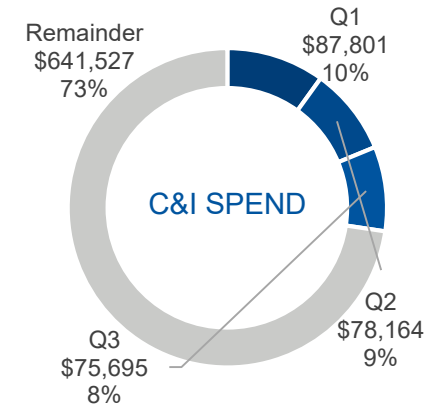
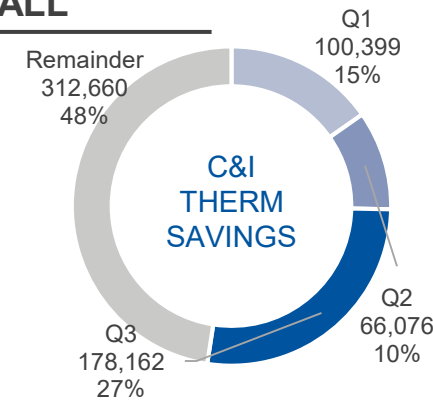
- ✓ Continuing to see strong performance, pipeline, and cost-effectiveness
- ✓ Private Sector Business Programs have 87% of the savings booked including pipeline and forecast achieving 169% of the savings goal at 104% of the budget
- ✓ Cost-effectiveness enabling additional gas optimization studies

Customer Engagement

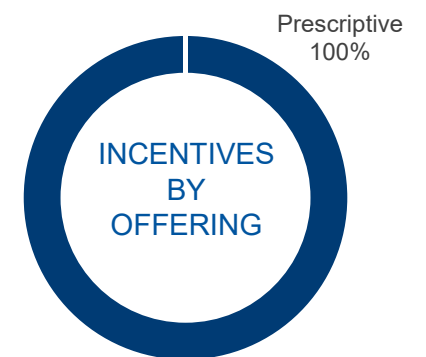
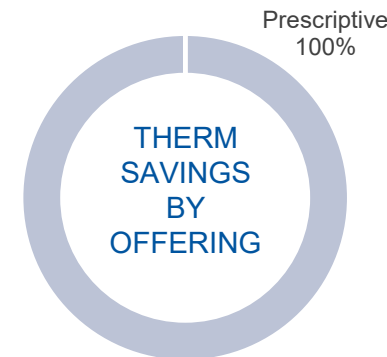
- ✓ Great Lakes Naval Base completed gas optimization studies and is completing domestic hot water heater and dishwasher replacements in the barracks
- ✓ Advocate Condell Medical completed steam traps and boiler tune-ups and is completing more gas optimization studies to prepare for implementation

RESULTS

OVERALL



OFFERING





C&I Spotlights: U.S. Navy and Veterans Hospital

Proactive and regular program outreach helped kick off participation in 2021

- ✓ The Great Lakes Naval Base
 - Started their first project in 2021 after multiple years of program outreach effort
 - So far in 2022, three projects have been completed
 - Additional projects planned including a gas optimization study, hot water heater, and steam trap replacements
- ✓ James A. Lovell VA Hospital
 - Two projects so far in 2022

Small and Midsize Business: Peoples Gas

HIGHLIGHTS

Performance

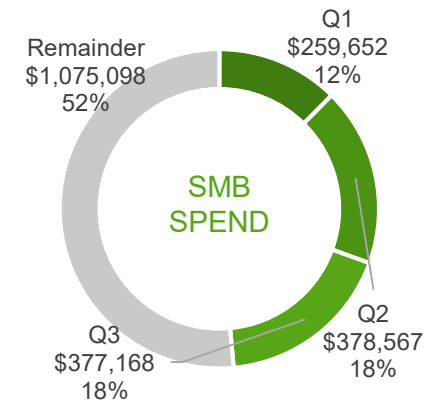
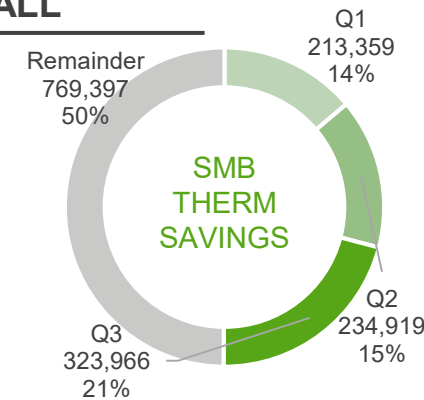
- ✓ Continuing to see strong performance, pipeline, and cost-effectiveness
- ✓ Trade Allies continue to actively participate and bring in new and returning customers

Customer Engagement

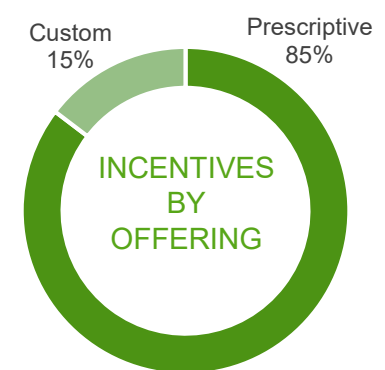
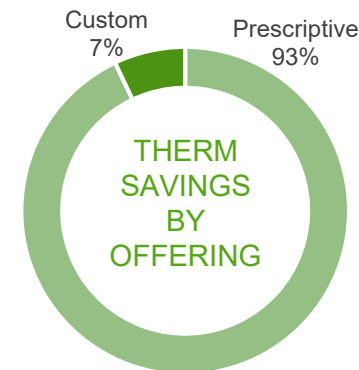
- ✓ Q3 project examples include:
 - Columbia College completed boiler tune-ups at ten buildings
 - Marc Realty completed a steam trap testing and replacement project and anticipating future projects at additional buildings

RESULTS

OVERALL



OFFERING



Small and Midsize Business: North Shore Gas

HIGHLIGHTS

Performance

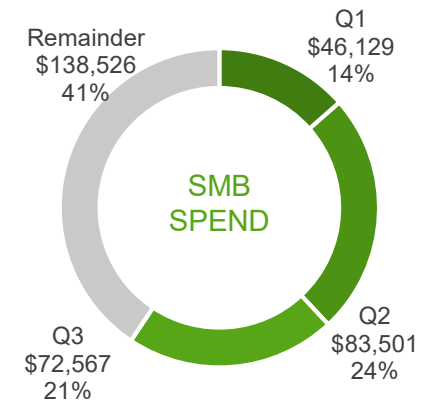
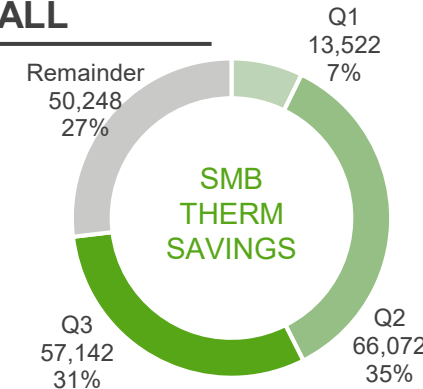
- ✓ Continuing to see strong performance, pipeline, and cost-effectiveness
- ✓ Trade Allies continue to actively participate and bring in new and returning customers

Customer Engagement

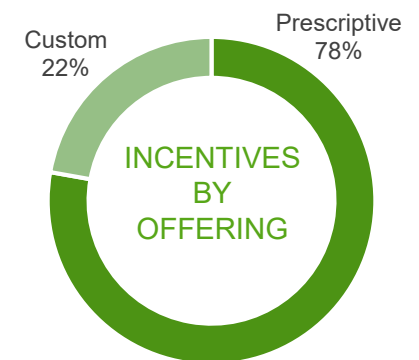
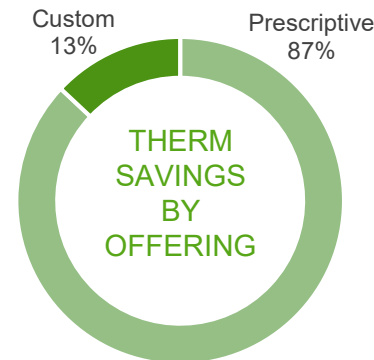
- ✓ Q3 project example:
 - Northfield Block completed a custom process pipe insulation project
- Retail small businesses accounted for 74% of the total savings, with Manufacturing, Churches, and Offices rounding out the top four with another 18% in savings

RESULTS

OVERALL



OFFERING



Public Sector: Peoples Gas

HIGHLIGHTS

Performance

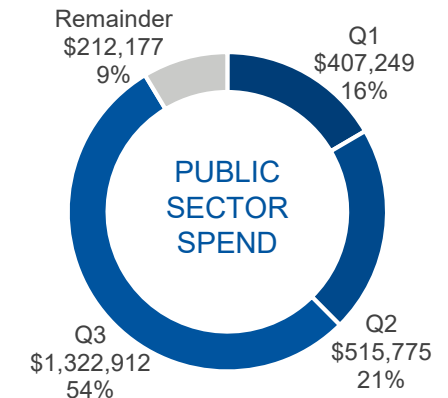
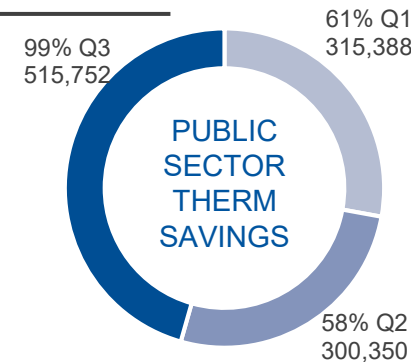
- ✓ Continuing to see strong performance is on target to exceed both savings and spend goals with a very strong and cost-effective pipeline
- ✓ 242% of the savings booked including pipeline, forecasting to achieve 243% of the savings goal at 117% of the budget

Customer Engagement

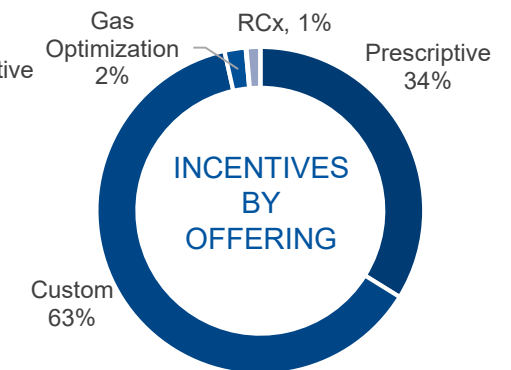
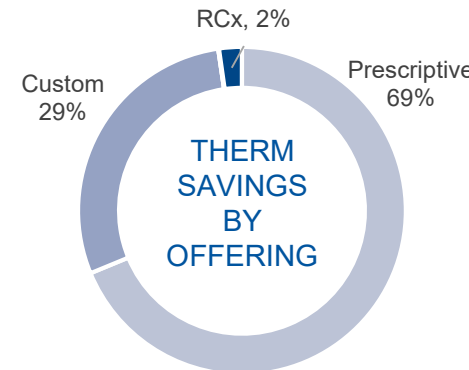
- ✓ Customer Highlights: Within a 24-hour period, Cook County Jail completed a large pipe and valve insulation and steam trap project, resulting in the highest therm savings of any single facility in 2022
- ✓ Cook County, CTA, City of Chicago, and Chicago Public Schools account for 84% of the savings and 90% of the spend

RESULTS

OVERALL



OFFERING



Public Sector: North Shore Gas

HIGHLIGHTS

Performance

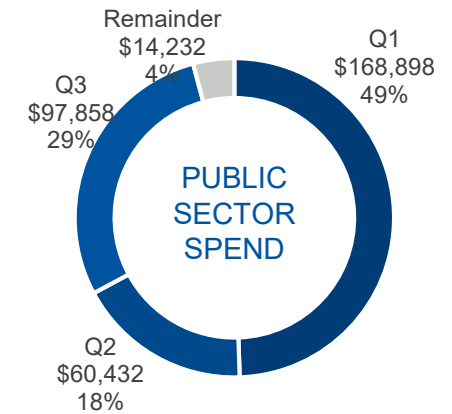
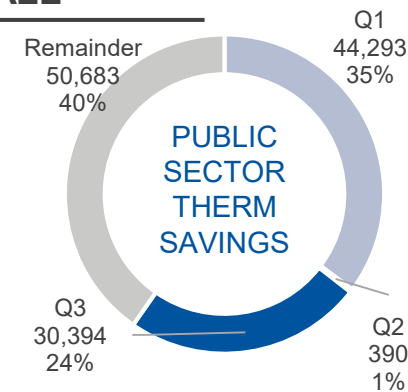
- ✓ Continuing to see strong performance is on target to exceed both savings and spend goals
- ✓ 87% of the savings booked with pipeline and forecast achieving 166% of the savings goal at 178% of the budget

Customer Engagement

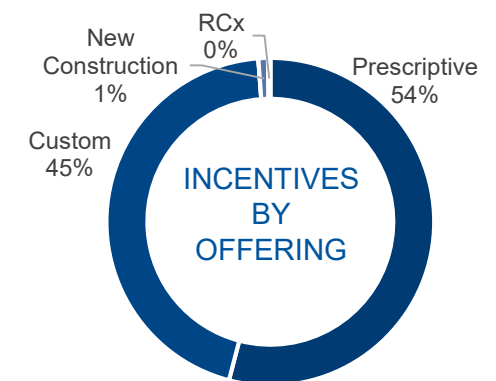
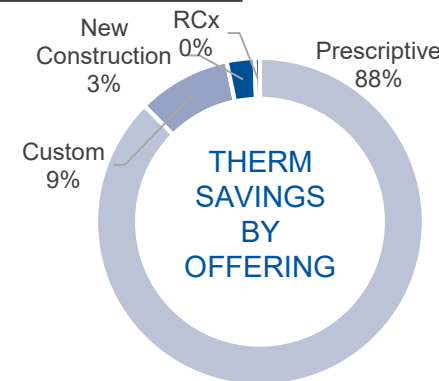
- ✓ North Shore Gas continues to see strong interest from school districts with projects being completed by North Shore School District, Waukegan School District, and a new construction school project in Vernon Hills
- ✓ K-12 Schools account for 88% of the savings and 87% of the spend to date
- ✓ Other participants include the North Shore Gas Sanitary District

RESULTS

OVERALL



OFFERING





Public Sector Spotlight: Cook County

Partnership with Peoples Gas helps Cook County achieve their 2030 Clean Energy Plan goals

- ✓ Cook County completed projects saving over 900,000 therms across multiple buildings
- ✓ County Board President Toni Preckwinkle and the Cook County Bureau of Asset Management held a press conference on September 30th to recognize the partnership and successful project completion
- ✓ The therm savings is equivalent to the energy usage of 600 homes for one year





Picture Courtesy of [Cook County](#)

Public Sector Spotlight: Cook County Jail

Cook County and Peoples Gas coordination and Trade Ally planning enabled project completion in under 24 hours

- ✓ Cook County Jail recently completed the largest single facility therm savings project in 2022 in under 24 hours
- ✓ Trade Ally planning and coordination enabled completion of pipe insulation, valve insulation, and high-pressure steam trap replacements



C&I and Public Sector Spotlights: 2022 Energy Forum

Peoples Gas, North Shore Gas, and the Energy Efficiency Program hosted an Energy Forum for C&I and Public Sector customers

- ✓ Topics included:
 - Gas Supply
 - Regulatory
 - Emerging Gas Technology
 - Energy Efficiency Program updates
 - Energy Efficiency Awards presentation
- ✓ Energy Forum rated *excellent* and *very good* by attendees who responded to survey

"I hope the energy program continues and that there will be continued rebates for projects. We are just scratching the surface for energy savings."

-Event Attendee





R&D Spotlight: The Art Institute of Chicago

Research and Development project being piloted at The Art Institute

- ✓ The Art Institute continues to complete projects and be a collaborator in trying new technologies
- ✓ They agreed to participate in an AI machine-learning project to control humidity in their second-floor galleries
- ✓ This project is a successful transition from ideation through the R&D program to realization in C&I Custom
- ✓ Phase 1 was completed in September 2021 for a portion of the galleries and Phase 2 is scheduled to start August 2022

A photograph of a man and a young girl sitting on a couch, interacting with a beagle dog. The man, with a beard and wearing a light blue button-down shirt over a white t-shirt, is smiling and petting the dog's head with his right hand. The girl, with curly hair and wearing a dark blue sweater over a striped shirt, is looking at the dog and reaching out with her right hand. The dog is a beagle with brown and white fur, wearing a red collar. The background is a bright, out-of-focus indoor setting.

Residential and Income Qualified Programs

Residential: Peoples Gas

HIGHLIGHTS

Performance

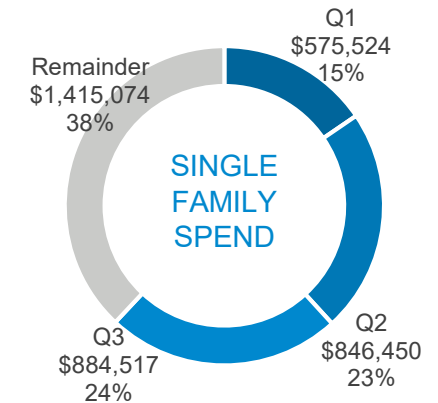
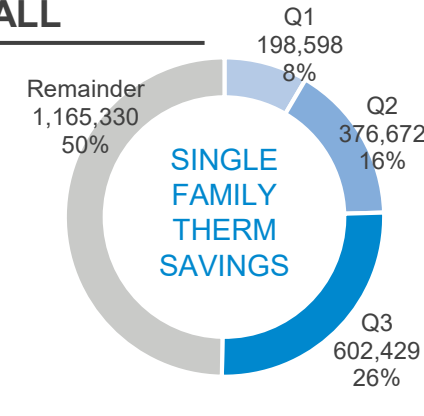
- ✓ Program participation is strong but offering mix varies from forecast impacting the overall cost-effectiveness
 - Assessment participation is stronger than anticipated and running cost-effectively
 - Weatherization participation and interest is running higher than expected, this is good, but runs at a higher dollar per therm
 - Elementary Education Kits interest and participation is also higher than forecast
- ✓ Majority of the savings is from the Multi-Family Prescriptive, Custom, and PTA offering

Offering Highlights

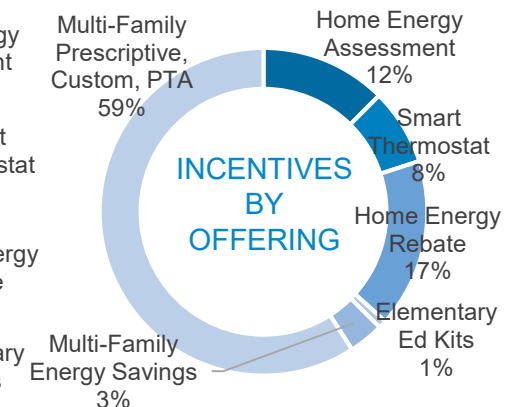
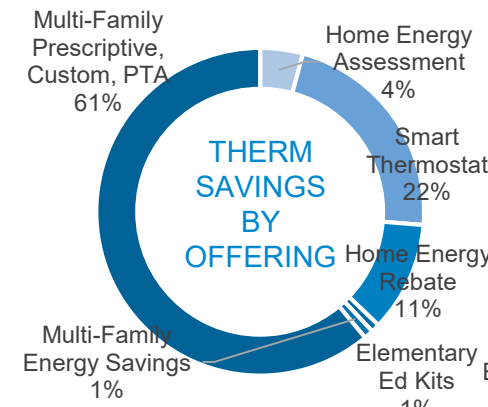
- ✓ Home Energy Rebate: 731 HVAC Rebate and 100 weatherization projects have been completed to date
- ✓ Elementary Education Kits: 134 Kits were distributed in Q3 for a total of 1,119 so far this year
- ✓ Smart Thermostats: 1,611 sold in Q3
- ✓ Multi-Family Energy Savings: 49 building participants to date
- ✓ Prescriptive, Custom, Partner Trade Ally: 134 projects to date

RESULTS

OVERALL



OFFERING



Residential: North Shore Gas

HIGHLIGHTS

Performance

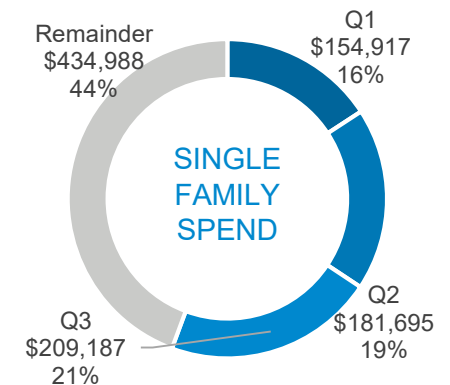
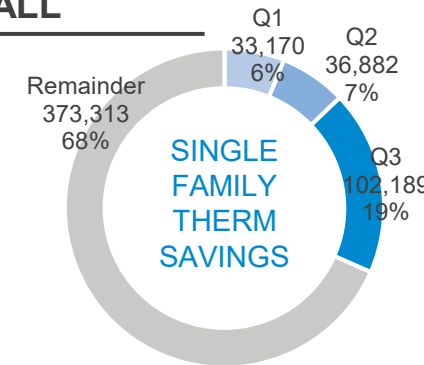
- ✓ Program participation is strong but offering mix varies from forecast impacting the overall cost-effectiveness
 - Assessment participation is stronger than anticipated and running cost-effectively
 - Weatherization participation and interest is going well, but running at a higher dollar per therm than forecast
- ✓ The North Shore Gas Residential Multi-Family offering is very small, with room for a handful of large projects
- ✓ The team is focusing their efforts on outreach to ensure the pipeline is filled to achieve goal and adjusting project mix to adjust cost effectiveness

Offering Highlights

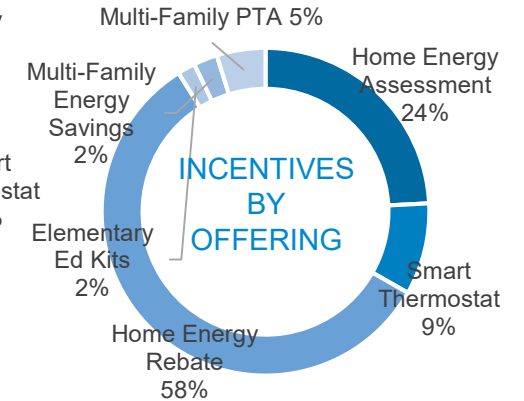
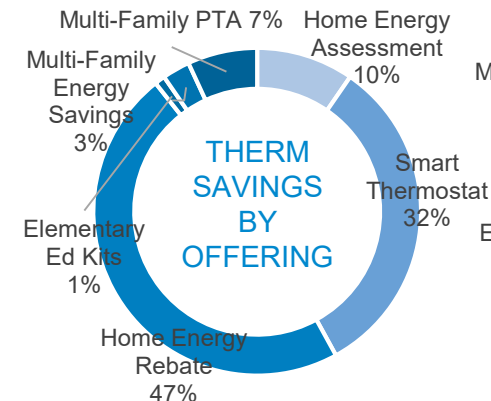
- ✓ Home Energy Rebate: 440 HVAC Rebate and 45 Weatherization projects have been completed to date
- ✓ Elementary Education Kits: 50 Kits were distributed in Q3 for a total of 417 so far this year
- ✓ Prescriptive, Custom, Partner Trade Ally: 8 projects to date
- ✓ Multi-Family Energy Savings: 2 buildings participated to date

RESULTS

OVERALL



OFFERING



Income Qualified Single Family: Peoples Gas

HIGHLIGHTS

Performance

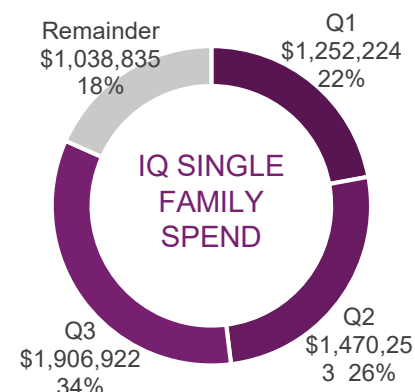
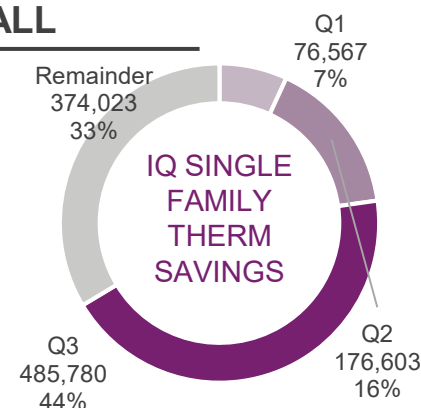
- ✓ Program participation is very strong, with some offerings already achieving their forecast savings, but offering mix varies from forecast impacting the overall cost-effectiveness
 - CEDA is helping IHWAP exceed anticipated participation
 - Weatherization participation is strong, but measure mix is different than anticipated and the program is running more expensive
 - Assessments and Elementary Education Kits are seeing less participation than forecast
 - Strong Community Kits participation resulting in achievement of goal as of October

Offering Highlights

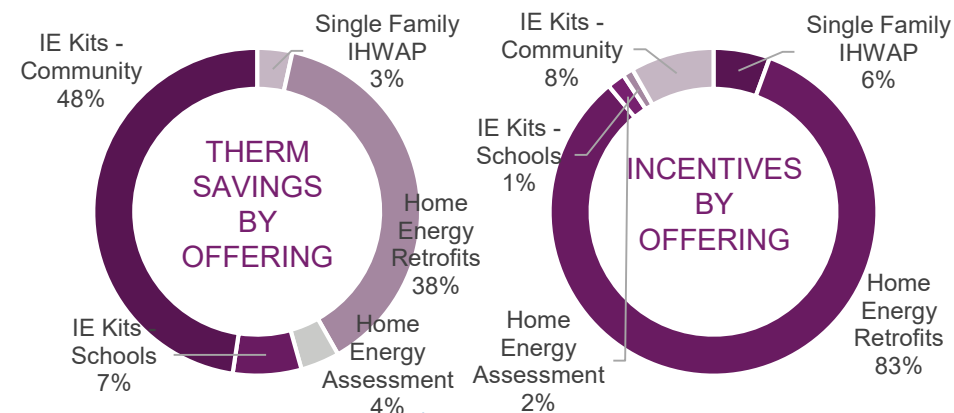
- ✓ IHWAP Single Family is at 201% of the annual savings goal and only at 127% of the budget, showing continued strong interest and operating more cost effectively than forecast
- ✓ 2,179 Elementary Ed and 19,975 Community Kits were distributed in Q3 for a total of 28,588 to date

RESULTS

OVERALL



OFFERING



Income Qualified Multi-Family: Peoples Gas

HIGHLIGHTS

Performance

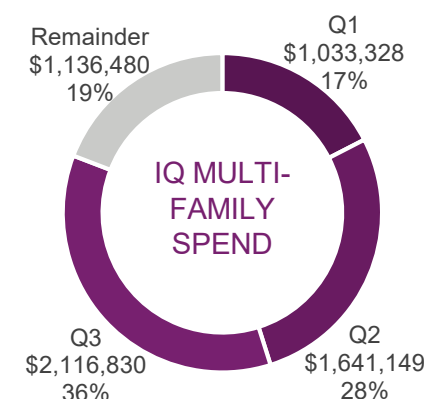
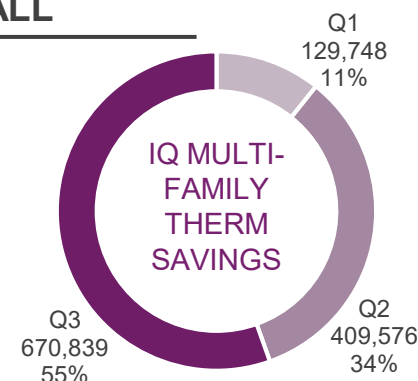
- ✓ Program participation is very strong, but offering mix varies from forecast impacting the overall cost-effectiveness
 - IE Multi-Family is exceeding anticipated participation at 156% of the savings goal and 128% of budget

Offering Highlights

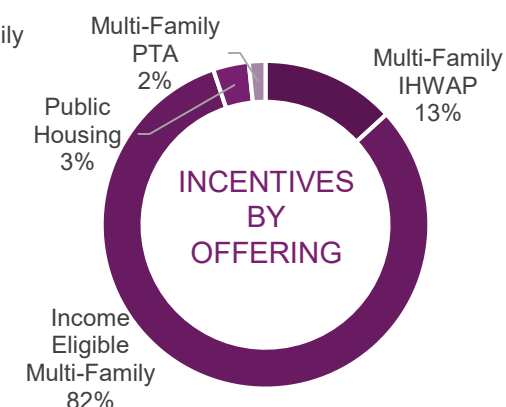
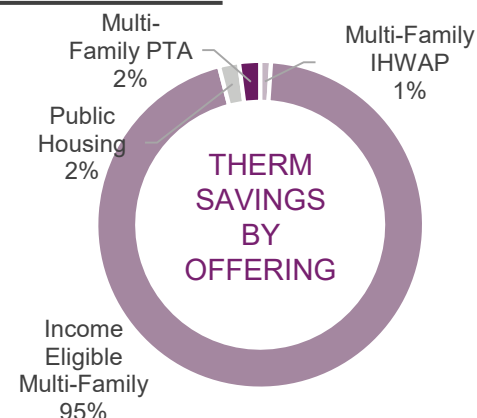
- ✓ Income Eligible Multi-Family Energy Savings: 429 Buildings and 12,714 units participated to date
- ✓ Multi-Family Partner Trade Ally: 11 projects completed to date.
- ✓ Top prescriptive measures by savings: Steam traps and pipe insulation
- ✓ Top direct install measures by savings: Water-saving devices (shower-heads, aerators, etc.)
- ✓ Multi-Family program planned incentive budget distribution: 31% IHWAP, 54% Income Eligible, 12% Public Housing, 3% PTA. Actual spend to-date distribution: 9% IHWAP, 87% Income Eligible, 2% Public Housing, 2% PTA

RESULTS

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OFFERING



Income Qualified Single Family: North Shore Gas

HIGHLIGHTS

Performance

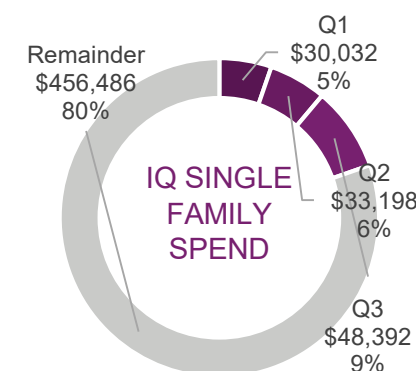
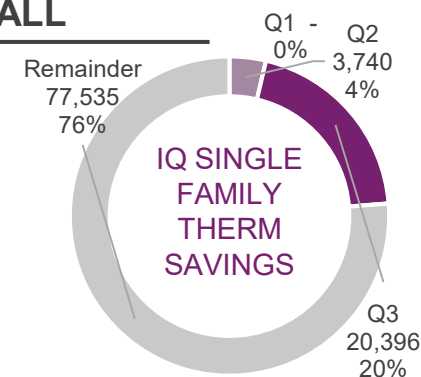
- ✓ Program continues to be slower than forecast but seeing improvements such as: Community Kits participation was realized in Q3, first participation in 2022.
- ✓ Focusing efforts to bring in projects and leverage partners to complete projects in Q4

Offering Highlights

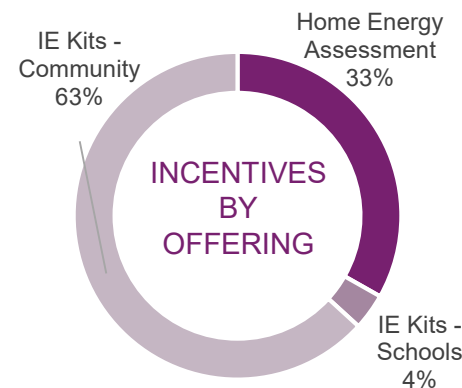
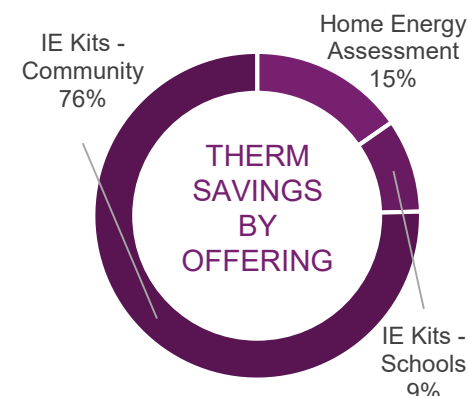
- ✓ New in 2022: Home Energy Savings Retrofits is being offered in North Shore Gas
 - Q2 - Q3 focus has been on helping partners achieve participation and anticipate coming to fruition in Q3 and Q4
- ✓ For the Income Qualified Program, the North Shore Gas budget is much smaller than the Peoples Gas budget, coming in at 6% comparatively. This results in less interest from agencies and Trade Allies and a barrier the team continues to work to resolve
- ✓ 1,114 Community Kits were distributed in Q3 and 151 Elementary Ed Kits to date for a total of 1,291 to date

RESULTS

OVERALL



OFFERING



Income Qualified Multi-Family: North Shore Gas

HIGHLIGHTS

Performance

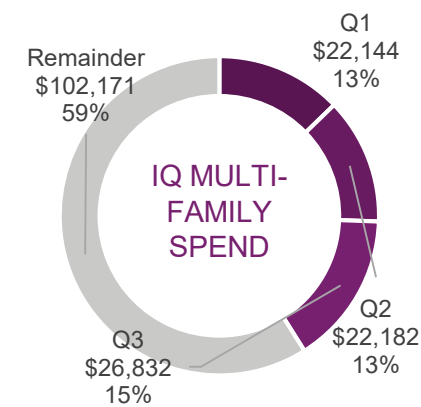
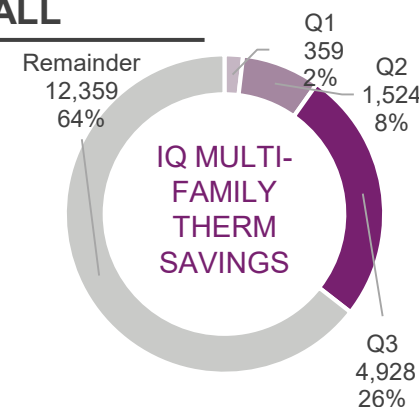
- ✓ Program continues to be slower than forecast. Through the team's focused outreach efforts, saw an increase in projects and pipeline in Q3 with additional projects scheduled for completion in Q4
- ✓ The North Shore Gas Income Qualified Multi-Family offering is very small, with room for a handful of large projects

Offering Highlights

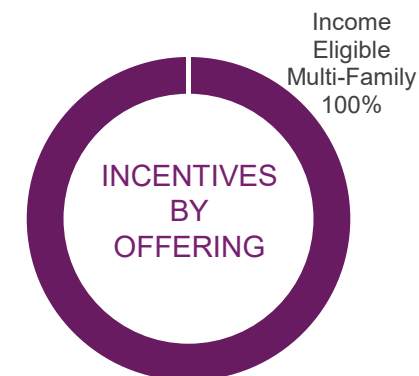
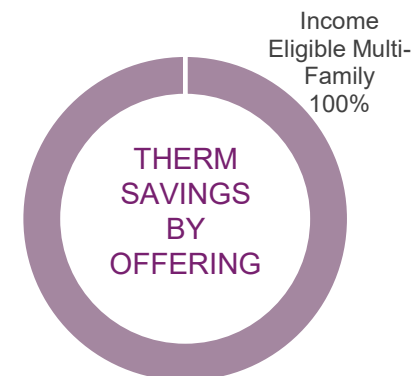
- ✓ Income Eligible Multi-Family Energy Savings
 - 15 Buildings and 523 units participated
 - The top DI measures by quantity: shower timer, kitchen aerator, and programmable thermostat
- ✓ Multi-Family program planned incentive budget distribution: 54% Income Eligible and 49% Public Housing. Actual spend to-date distribution: 100% Income Eligible

RESULTS

OVERALL



OFFERING





Urban Equities Real Estate Consultants, Inc.



Income Eligible Multi-Family Customer Spotlight

Repeat customer continues to improve Multi-Family Properties through participation

- ✓ Highlights:
 - Project Type: Steam traps
 - Building Size: 142 units
 - Rebate Amount: \$78,960
 - Energy Savings: 22,506 therms
- ✓ Robert Szymanski is a multi-year repeat customer, the team is working with him to assess additional buildings and plan projects this year, including Weatherization.

Income Eligible Spotlight: Elementary Education Kits

James Ward Elementary School

- ✓ Was constructed in 1875 and is the oldest public school still in use in Chicago
- ✓ 65 kits were provided to teacher Pauline Yau for her students
- ✓ These kits will help the students' families save 517 therms, 12,621 kWh, and 92,010 gallons of water



Residential and IQ Spotlight: Community Events

Peoples Gas in the community

Event Name	Event Host
Able Distributor's TA Picnic	Able Distributors
34th Annual Say No to Drugs and Violence Back to School Rally	The Arthur Lockhart Resource Institute
National Night Out Against Crime	25th Police District and 25th District Advisory Committee
37th Ward Back to School Gospel Fest	New 37th Ward Democratic Organization
State Representative Angie Guerrero-Cuellar Back to School Drive	State Representative Angie Guerrero-Cuellar
Ariel E. Reboyras Back to School Bash	Ariel E. Reboyras, City of Chicago
10th Ward Back to School Block Party	10th Ward
Back to School Bookbag Giveaway	24th Ward Alderman Monique Scott
Greater Bethlehem Healing Temple Annual Health and Back to School Fair	Greater Bethlehem Healing Temple
43rd Annual Congressman Danny K Davis Picnic, Parade & Caravan	Congressman Danny K Davis
Greenwood Fest	New Life Covenant Southeast
White Sox Game	White Sox
Able North Side Distributor Event	Able North Side
2nd Annual 2K Survivor's Walk	We Care too Agency
Englewood Music Festival	16th Ward Alderman Stephanie Coleman





Residential and IQ Spotlight: Community Events


North Shore Gas in the community

Event Name	Event Host
Dog Days of Summer	Village of Libertyville and the Knights of Columbus Council 3674
Open House at Village of Vernon Hills Public Works Department	Village of Vernon Hills Public Works Department
Doggy Dip	Mundelein Park and Recreation District
Able North Side Distributor Event	Able North Side

Marketing and Outreach

TREAT YOURSELF
WITH
**ENERGY
SAVINGS**




Scan here
to start saving

Use promo code "treat"
PeoplesGasRebates.com/treat

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Terms and conditions apply. Program is subject to change.
This program is funded by Peoples Gas customers in compliance with Illinois law.
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PMTT 110521

Updated Collateral

- ✓ Refreshed all Energy Efficiency collateral to increase visibility and customer connection

Program Outreach Support Example: HER Leave Behind

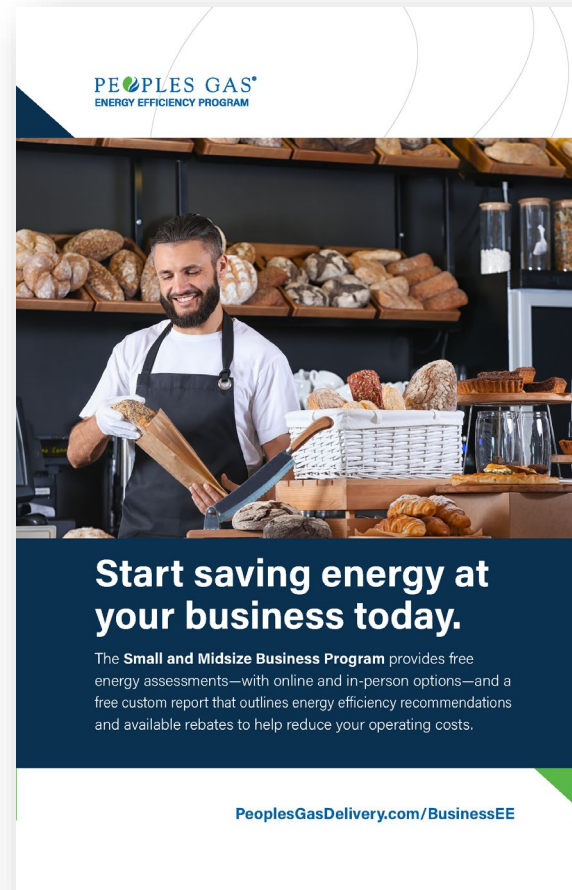
A graphic for the 'HER Leave Behind' program. It features a purple diagonal banner on the left with the Peoples Gas logo and the text 'Help your customers save with energy efficiency rebates.' The background shows a man and a young girl in a kitchen, smiling and looking at a bowl of food. The Peoples Gas and North Shore Gas logos are at the bottom.

Help your customers save with energy efficiency rebates.

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*Offering-specific
Content Example: SMB Brochure*

A brochure for the Peoples Gas Energy Efficiency Program targeting Small and Midsize Businesses. It features a man in a bakery, smiling and holding a loaf of bread. The text 'Start saving energy at your business today.' is prominent. Below it, a paragraph describes the program's offerings. The Peoples Gas logo is at the top left, and the website 'PeoplesGasDelivery.com/BusinessEE' is at the bottom right.

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Start saving energy at your business today.

The **Small and Midsize Business Program** provides free energy assessments—with online and in-person options—and a free custom report that outlines energy efficiency recommendations and available rebates to help reduce your operating costs.

PeoplesGasDelivery.com/BusinessEE

*Offering-specific
Content Example: SMB Ad*

An advertisement for the Peoples Gas Energy Efficiency Program targeting Small and Midsize Businesses. It features a woman in a greenhouse, smiling and holding a bouquet of flowers. The text 'Summer Savings' is prominent. Below it, a paragraph describes the program's offerings. The Peoples Gas logo is at the top left, and the website 'PeoplesGasDelivery.com/BusinessEE' is at the bottom right.

Summer Savings

The **Peoples Gas Energy Efficiency Program** provides free energy assessments—with online and in-person options—and a custom report that outlines energy efficiency recommendations and available rebates to help reduce your operating costs. Explore our **Small and Midsize Business Program**, designed to help you save.

FREE energy assessments.

- ◆ **Online assessment:** Complete a 5-minute survey with questions about your business or facility to identify areas for potential savings.
- ◆ **In-person assessment:** An energy advisor will walk through your facility to evaluate your equipment and energy use, plus identify savings opportunities.

You help so many. Now let us support you.
Call **855-849-8928** or contact us online to start today.
Online assessment: PeoplesGasDelivery.com/SMBAssessments
In-person assessment: PeoplesGas@FranklinEnergy.com

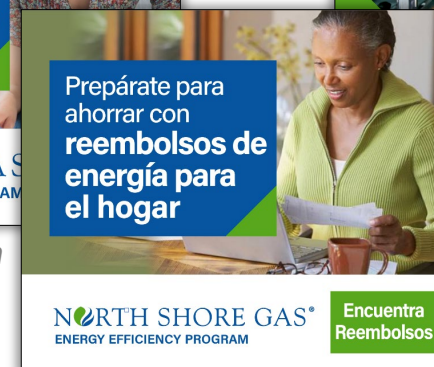
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Q3 Marketing Update

- ✓ Created residential customer ad to be published in the Waukegan Park District Winter/Spring brochure
- ✓ Planned Fall email campaign for business customers (preparing for winter)
- ✓ Updating all EE portfolio and program web pages
- ✓ Customer and Trade Ally satisfaction surveys deployed
- ✓ 2022 digital campaign in progress (will be in market mid-Nov to mid-Feb)
- ✓ Attended 16 community events
- ✓ Selected to present at the Annual Behavior, Energy and Climate Change (BECC) conference in Nov 2022



Digital Ad Campaign

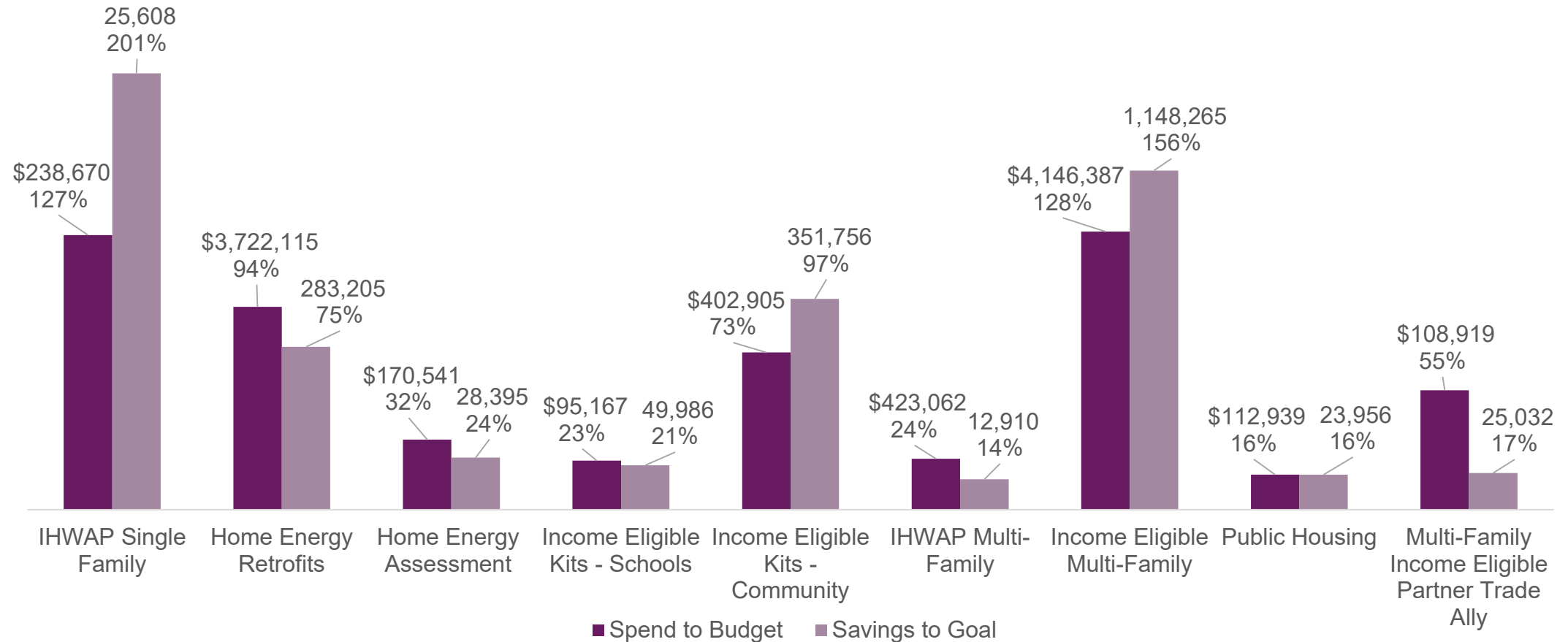


Appendix

Income Eligible Metrics

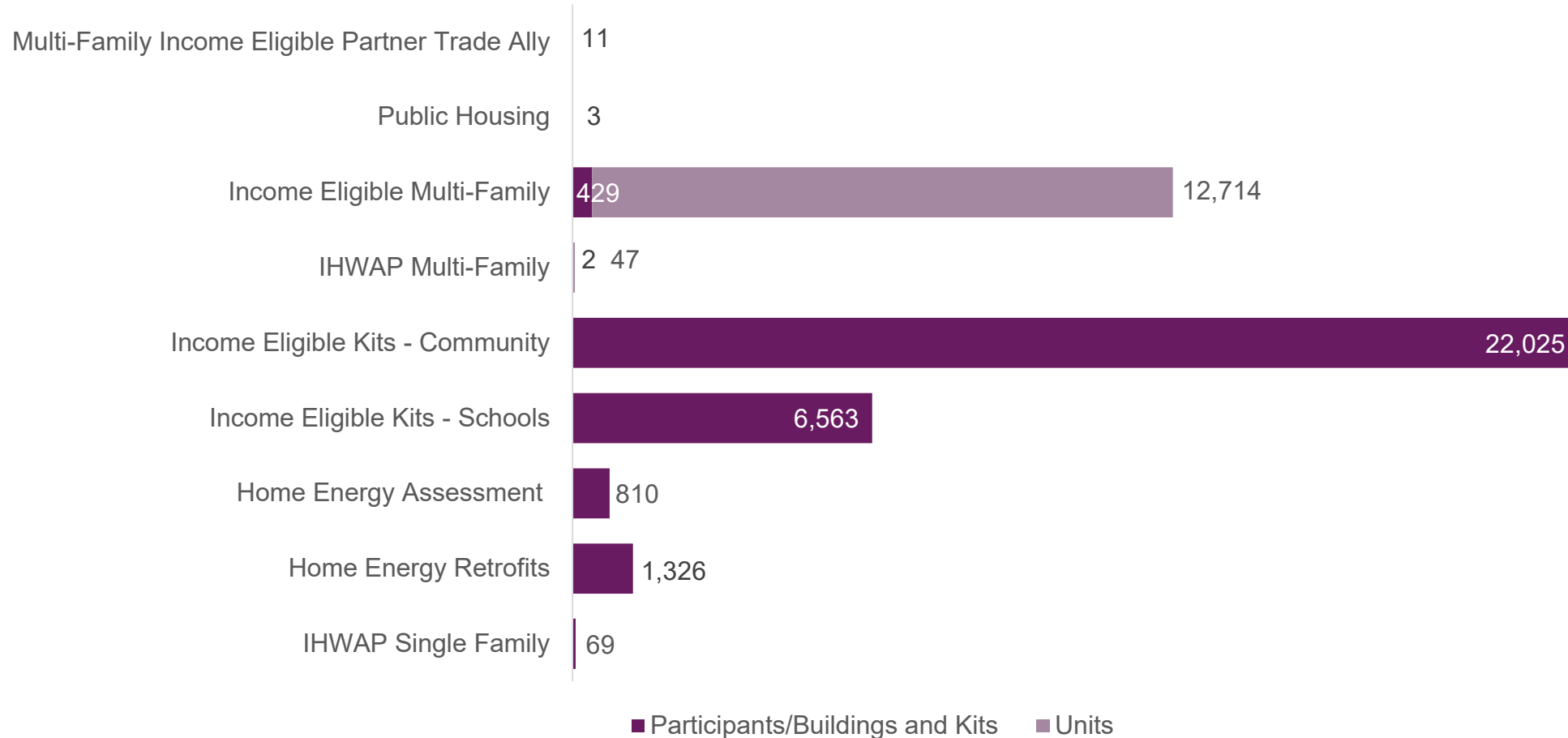
Income Eligible Program: Peoples Gas

2022 Program Offerings Savings and Spend



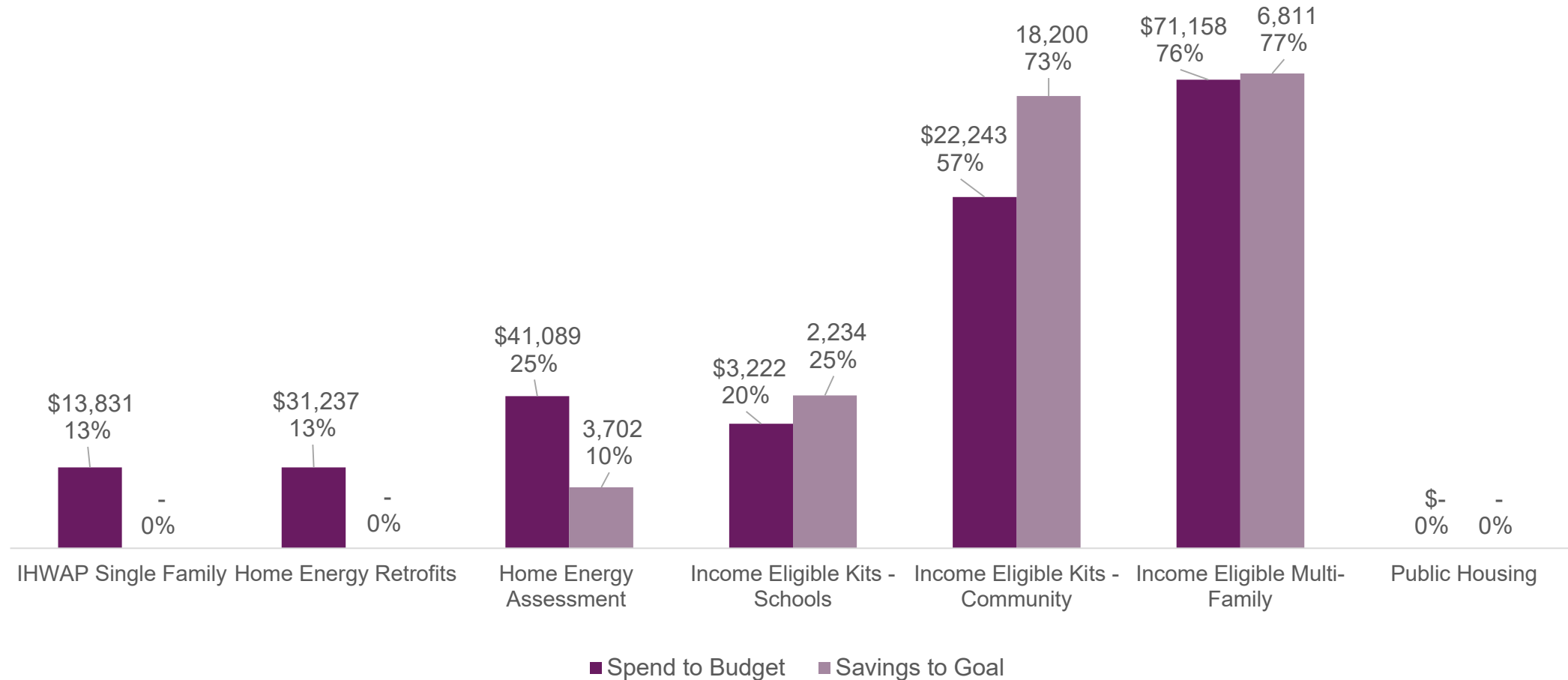
Income Eligible Program: Peoples Gas

2022 Program Offering Participants



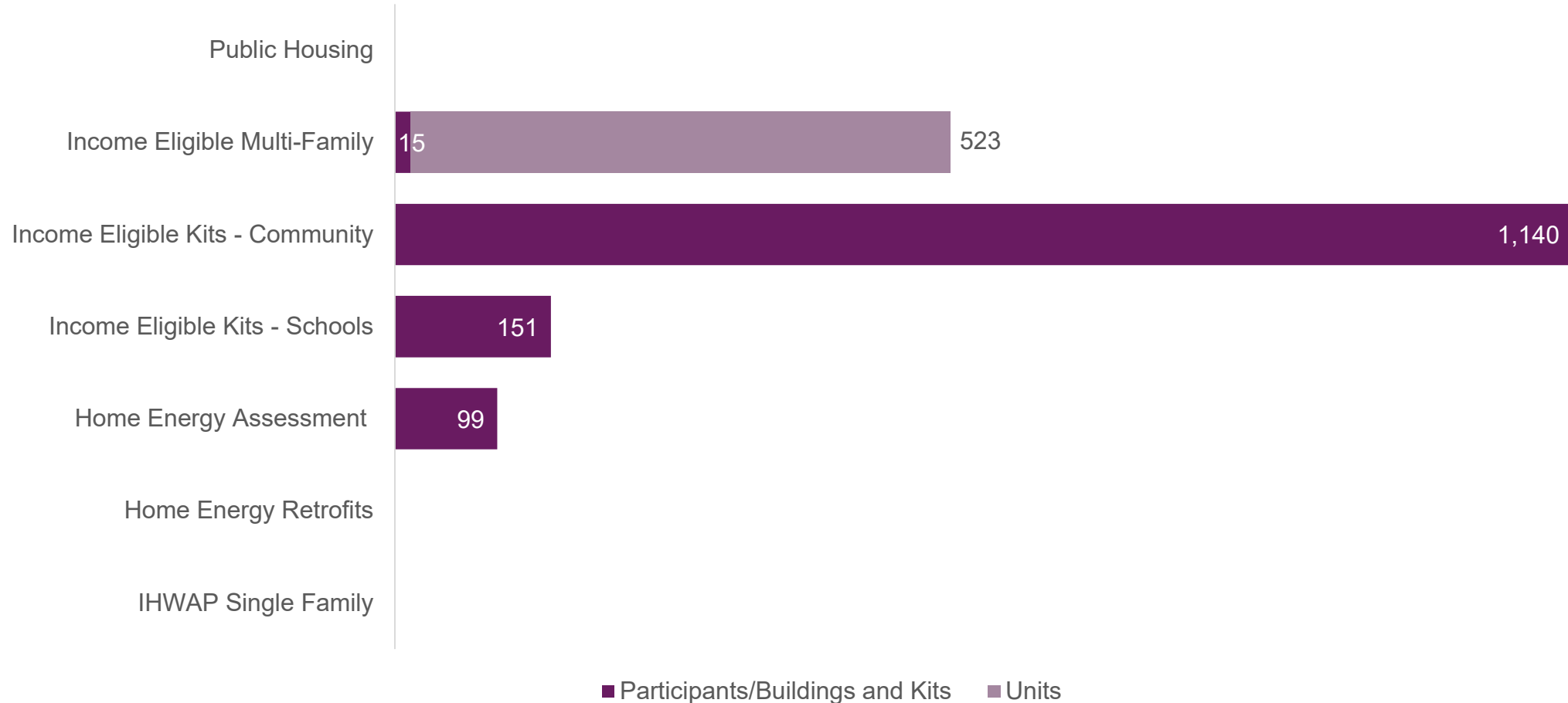
Income Eligible Program: North Shore Gas

2022 Program Offerings Savings and Spend



Income Eligible Program: North Shore Gas

2022 Program Offering Participants





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Program Descriptions

Commercial and Industrial

The Commercial and Industrial Program seeks to engage customers using 400,000 therms or more per year, within the utility's territory. The program offers several outreach strategies aimed at reaching top-down and bottom-up stakeholders in delivering program funds to assist in improving the customer's operations and system reliability.

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Business Program

Prescriptive and Custom Rebates

Prescriptive rebates are standard incentive amounts for common energy efficiency measures, typically, with deemed energy savings in the Illinois Technical Resource Manual.

Custom rebates are awarded for the non-standard applications of energy efficiency measures or for projects that do not follow a one-for-one replacement. The review of several operating parameters determines the energy savings.

New Construction Rebates

Rebates are provided towards new building projects or deep renovations, which are designed to exceed regional energy-efficiency code requirements. This is a joint program implemented with partnering utility, ComEd.

Gas Optimization Studies

This comprehensive facility review focuses on gas systems and is like an ASHRAE Level 2 Audit. The study aims to identify custom and prescriptive opportunities. Customers may receive up to \$15,000 for onsite engineering assistance from a 3rd party engineering firm.

Retro-Commissioning

This comprehensive study provides insights into the performance of a facility's existing energy-using systems. To help facilities perform optimally, this program focuses on identifying no- and low-cost energy-saving operational improvements with a simple payback within 18 months. This is a joint program with ComEd, and an approved 3rd party engineering firm conducts the study.

Engineering Studies

These studies focus on large, custom, capital-intensive energy-saving projects. An in-depth implementation study, investment-grade audit or process evaluation is provided focused on one process or project. Customers may receive up to \$15,000 to offset the costs of a 3rd party engineering firm to conduct the study.

Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data, and promoting best practices at the site.

Small and Midsize Business

The Small and Midsize Business Program seeks to engage businesses with an annual gas use below 400,000 therms.

Outreach and rebates are designed to support the unique needs of these businesses in improving their operations and reducing their energy costs.

Business Program

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Public Sector

The Public Sector Program seeks to engage Public Sector entities in the utility's territory.

The program offers several outreach initiatives aimed at reaching top-down and bottom-up stakeholders within the Public Sector to facilitate program participation and assist in improving the customer's operations and system reliability.

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Business Program

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Staffing Grant

Customer grant recipients are provided up to \$50,000 to support a full- or part-time employee to oversee the implementation of natural gas efficiency projects that would otherwise not be implemented due to limited staffing.

Strategic Energy Management

Strategic Energy Management engages customers in long-term continuous energy efficiency improvements at their facilities by involving site management, leveraging data and promoting best practices at the site.

Single Family and Multi-Family

Residential single-family offerings provide residential customers access to energy efficiency via two paths—Home Energy Assessment and Home Energy Rebates. The programs are designed to help customers save energy immediately through the direct installation of measures while identifying major upgrades (i.e., furnace or boiler replacement, attic insulation) for future consideration.

Residential Multi-Family Program offers a comprehensive program of assessments, direct install, prescriptive and custom rebates, and partner trade ally projects.

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Residential Program

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Smart Thermostats

A joint utility offering that provides residential customers discounted smart thermostats through the ComEd Marketplace.

Home Energy Rebate

This is a gas-only offering provided in collaboration with local Trade Allies. The program offers rebates on energy-efficient heating, ventilation, air conditioning and water heating equipment and qualifying weatherization projects for residential customers.

Elementary Education

The Elementary Education Program is a free energy efficiency educational program provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers 5th grade energy efficiency lesson plans, equipping teachers with activity guides and take-home kits for students and their families to learn how to save energy by installing no-cost energy-saving products in their homes.

Multi-Family Energy Savings

The Multi-Family Energy Savings program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. The program offers free direct installation of energy-saving measures for multi-family buildings.

Prescriptive and Custom Rebates, and Partner Trade Ally (PTA)

A Peoples Gas and North Shore Gas-only offering provided in partnership with vetted Trade Allies. Prescriptive rebates are standard incentive amounts for common types of energy efficiency measures. Custom incentives are awarded for the non-standard technologies or for projects that do not include a one-for-one replacement. This is based on the review of several operating parameters that determine energy savings.

Income Eligible Single Family and Multi-Family

Income Eligible Programs target the underserved income eligible market, providing services designed to make it easy for single-family and multi-family income eligible customers to take advantage of cost-effective energy saving retrofits.

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Income Eligible Program

Illinois Home Weatherization Assistance Program (IHWAP)

Leverage's state and federal funds to supplement incentives from utility programs. The program was designed to help low-income residents save energy and money while increasing the comfort of their homes. With a mission to insulate low-income customers, particularly the elderly, persons with disabilities, families with children, high residential energy users, and households with a high energy burden, to conserve needed energy and to aid those persons least able to afford higher utility costs. Weatherization services are provided to low-income residents through local community action agencies or not for profit agencies.

Home Energy Assessment

Offers energy-saving products installed in homes at no-cost to the customer. The Home Energy Assessment program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd. Homeowners can reduce their energy and water use with the installation of products available to owners of single-family homes, two-flats, and individually metered condos and townhomes. Renters are also eligible with permission from their landlords.

Home Energy Savings Retrofits

Offers direct install products and no-cost weatherization services for Income-Eligible Single-Family home customers. It is delivered jointly with ComEd through approved agencies or partners, e.g. Chicago Bungalow Association.

Income Eligible Multi-Family Savings

Building owners receive free technical assistance to identify energy efficiency opportunities and install measures. Expenses are fully covered by the program, from the direct installation of energy efficiency products into tenants' units (light bulbs, aerators, showerheads, etc.), to common area measures, and more extensive measures requiring building owner co-pay. This program is a joint utility program offering.

Public Housing Energy Savings

Offers prescriptive and custom rebates for gas measures in housing owned by Public Housing Authorities. This program is a joint program offering provided in partnership with Peoples Gas, North Shore Gas and ComEd.

Income Eligible Gas Kits

Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Gas Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with the Peoples Gas, North Shore Gas and ComEd.

Multi-Family Income Eligible Partner Trade Ally

A Peoples Gas and North Shore Gas-only offering, delivered by vetted Partner Trade Allies. Trade Allies are given higher rebate amounts to serve geographically income-eligible customers with retrofit measures.